



City of Oakland
Mayor's Commission on Persons with Disabilities (MCPD)
Monday, September 20, 2021
5:30 p.m.-7:30 p.m. via Zoom Conference

Pursuant to the Governor's Executive Order N-29-20, no teleconference locations are required. All participants will join the meeting via phone/video conference.

ZOOM VIDEO/PHONE MEETING DETAILS

For best results, please install the most recent version of the Zoom application; see zoom.us.

ZOOM MEETING ID: 878 7648 7273

JOIN MEETING

By **video**: go to <https://us06web.zoom.us/j/87876487273> open the meeting on a computer or smart phone at or before 5:30pm.

By **phone**: dial (408) 638-0968 at 5:30pm. (For international numbers, go to: <https://zoom.us/j/87876487273>.)

COMMENT DURING MEETING

By **video**: click the "Raise Your Hand" button to request to speak when Public Comment is being taken on an eligible agenda item. You will be permitted to speak during your turn, allowed to comment, and after the allotted time, muted. Instructions on how to "Raise Your Hand" are available at <https://support.zoom.us/hc/en-us/articles/205566129>.

By **phone**: press *9 to "Raise Your Hand" to speak when Public Comment is taken. You will be permitted to speak during your turn, allowed to comment, and after the allotted time, muted. Please unmute yourself by pressing *6.

If you have any questions, please email Karen Denicore, staff liaison to the commission at kdenicore@oaklandca.gov.

MCPD Webpage: www.oaklandca.gov/boards-commissions/mayorscommission-on-persons-with-disabilities

Subscribe to MCPD's mailing list:
oaklandca19202.activehosted.com/f/100

Commissioners: Noah Smith (Chair), Thomas Gregory (Vice Chair), Cathy Eberhardt, Marjorie Lynne, Karen Nakamura, Frank Sperling, and Howard Tevelson

Commission staff: Anh Nguyen, ADA Programs Division Manager; Karen Denicore, ADA Program Analyst I

Agenda

- 5:30 1. Teleconference Protocol, Roll Call/Determination of Quorum
- 5:40 2. Open Forum
Any person may directly address the Commission on any items within the jurisdiction of this Commission not on the agenda for today. Speakers wishing to address a specific item on the agenda may do so at the time the item is being considered.
- 5:50 3. Agenda Modification
MCPD Commissioners may move around the agenda items to better conduct the meeting.
4. Approval of August 2021 Minutes (**Exhibit A**)
- 6:00 5. Commissioner's Announcements and Strategic Plan Updates
Commissioners will provide brief updates on Strategic Plan (**Exhibit B**) and Ad Hoc committee activities and make general announcements of interest to MCPD. (discussion not allowed on this item).

Goal Area 1 Policing and Safety

- 1.1 Commissioner Tevelson
- 1.2 Commissioner Lynne and Commissioner Nakamura

Goal Area 2 Accessibility of City Programs, Services and Activities

- 2.1 Commissioner Sperling and Commissioner Tevelson

Goal Area 3 Housing Ensure ADA -compliant housing stock

- 3.1 Commission Vice Chair Gregory
- 3.2 Commission Chair Smith and Commissioner Eberhardt
- 3.3 Commission Chair Smith and Commissioner Lynne

6.20 6. Sarah Yoell, PG&E Government Relations, Local Public Affairs
A PG&E presentation to MCPD on their Community Wildfire Safety Program with information and updates specific to Oakland and Alameda County and plans for local customer preparedness and resources for public safety power shutoffs.
(Exhibit C)

7.00 7. Staff Updates and Announcements
Anh Nguyen, ADA Programs Division Manager

- Paint the Town
<https://www.oaklandca.gov/projects/paint-the-town>
- Grand Avenue Mobility Plan
<https://oaklandca.gov/projects/grand-avenue-mobility-plan>
- Virtual Meetings and status of Assembly Bill 361
https://leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill_id=202120220AB361

7.10 8. Future Agenda Items
Staff will share update on agenda items for upcoming meetings.

See MCPD scheduler at tinyurl.com/MCPD-AgendaPlanner.
Suggestions for future agenda items are also welcome.

7:15 9. Adjournment
(Meeting shall end no later than 7:30 p.m., unless extended by majority vote of the Commission.)

Note: The Commission May Take Action on Any Item on the Agenda

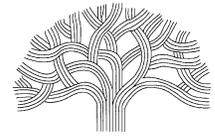
Agenda item start times are approximate and are provided as a courtesy guide only. Timing and order of items may change as part of Agenda Modification and Approval and/or as needed based on staff and time availability during the course of the meeting.



This meeting location is wheelchair accessible. To request disability-related accommodations or to request American Sign Language (ASL), Cantonese, Mandarin, or Spanish language interpreter, please email adaprograms@oaklandca.gov or call (510) 238-5219 (V) or 711 (California Relay Service) at least five (5) business days before the meeting. Please refrain from wearing scented products to this meeting as a courtesy to attendees with chemical sensitivities.

Esta reunión es accesible para sillas de ruedas. Si desea solicitar adaptaciones relacionadas con discapacidades, o para pedir un intérprete de en español, Cantonese, mandarín o de lenguaje de señas (ASL) por favor envíe un correo electrónico a adaprograms@oaklandca.gov o llame al (510) 238-5219 (V) o al 711 para servicio de retransmisión (Relay service) por lo menos cinco días hábiles antes de la reunión. Se le pide de favor que no use perfumes a esta reunión como cortesía para los que tienen sensibilidad a los productos químicos. Gracias.

會場有適合輪椅出入設施。需要殘障輔助設施, 手語, 西班牙語, 粵語或國語翻譯服務, 請在會議前五個工作天電郵 adaprograms@oaklandca.gov 或致電 (510) 238-5219 或 711 (電話傳達服務)。請避免塗搽香氛產品, 參加者可能對化學成分敏感。



City of Oakland
Mayor's Commission on Persons with Disabilities (MCPD)
Monday, August 16, 2021. 5:30 p.m.-7:30 p.m.

DRAFT Minutes

NOTE: Approved minutes and video recordings are posted at <https://www.oaklandca.gov/boards-commissions/mayors-commission-on-persons-with-disabilities/meetings>

Commissioners: Noah Smith (Chair), Thomas Gregory (Vice Chair), Cathy Eberhardt, Marjorie Lynne, Karen Nakamura, Frank Sperling, and Howard Tevelson

Commission staff: Anh Nguyen, ADA Programs Division Manager; Karen Denicore, ADA Program Analyst

Presenters: None

Other attendees (from webinar Attendee list): Chonita Chew/ USOAC, Sheela Gunn-Cushman, Helen Walsh, Dave Campbell, Ayanna Keeton

1. Meeting called to order by Chair Smith at 5:34 PM. At roll call, quorum was established with seven of seven commissioners present (x).

Commissioners	Present (x)
Noah Smith (Chair)	x
Thomas Gregory (Vice-Chair)	x
Cathy Eberhardt	x
Marjorie Lynne	x
Karen Nakamura	x
Frank Sperling	x
Howard Tevelson	x

2. Open Forum
 - Attendee reports on Oakland Tenants Union concerns about Roots Health Center's anti-smoking campaign seeking to ban smoking in multi-unit dwellings.

EXHIBIT A

- United Seniors of Oakland and Alameda County (USOAC) are still planning to have their Healthy Living Festival at the Oakland Zoo on September 30th. The time has been adjusted to start at 9:00 AM and the event will be drive through this year.
 - Dave Campbell, advocacy director of Bike East Bay, reports that the City Council has approved the protected bike lane project on Telegraph and they have the project finally designed. Invited the commissioners to go out with him to look at some of the projects in progress and see what can be done to make them more accessible.
3. Agenda unanimously approved with a motion from Commissioner Gregory and a second from Commissioner Eberhardt.

July 2021 Minutes unanimously approved with a motion from Commissioner Gregory and a second from Commissioner Tevelson upon clarification of one item.

4. Commissioner's Announcements

- Commissioner Lynne: Third Covid vaccine shots are now available at CVS and Walgreens for those who are immunocompromised.
- Commissioner Gregory: There has been no update on the status of the \$1 million dollars that had been earmarked for residential access modifications.

5. Ad Hoc Committee Proposal

Action Item: Chair Smith and Commissioner Sperling, will work with staff to identify potential ad hoc or standing committees and liaison positions that would help further the charter and mission of MCPD, and return to the full commission with their recommendations.

- A motion was made by Commissioner Gregory and seconded by Commissioner Eberhardt and unanimously approved by the commission

EXHIBIT A

To create an ad hoc committee, made up of Chair Smith and Commissioner Sperling, to work with staff to identify potential ad hoc or standing committees and liaison positions that would help further the charter and mission of MCPD, and return to the full commission with their recommendations.

6. Discussion on 2021 Retreat and September Meeting

Action Item: MCPD will have regularly scheduled virtual monthly meeting on the third Monday of September and not have an in-person retreat. The chair and vice-chair will work with staff to set the agenda.

- A motion was made by Commissioner Tevelson and seconded by Commissioner Gregory and unanimously approved by the commission

To hold the regularly scheduled virtual monthly meeting on the third Monday of September and not have an in-person retreat.

7. Staff Updates and Announcements

- The Bicycle & Pedestrian Programs upcoming project, “The Million Dollar E-Bike Library” is planned for start up in early 2022 and includes various adaptive bikes in their planned 500 E-Bike library. [BIKE OAKLAND newsletter](#)
- Oakland Mayor’s weekly announcement reports that the Bay Area Air Quality Management District is partnering with Regional Asthma Management and Prevention and [Roots Community Health Center](#) to provide air filtration units to 2,000 low-income East Oakland residents with uncontrolled asthma. Inquiries can be addressed to: admin@rootsclinic.org.

8. Future Agenda Items

Upcoming potential items in the queue are:

EXHIBIT A

- Oakland Elevator Ordinance presentation from the City Attorney's office planned for strategic Goal 3.3
- Presentation from a local PG&E representative planned for strategic Goal 1.2.

Requested agenda items are:

- The status of the residential access modification funding tracked for strategic plan Goal 3.1.
- Presentation from OakDOT on their "Holistic Bike Lane Plan" including the recently approved bike lane project mentioned by Bike East Bay.

9. Meeting was adjourned at 6:37 p.m.

DRAFT

August 2021 Minutes attachment; Updates and Announcements

Bike Oakland planned E-Bike Library

The Bicycle & Pedestrian Program has put out the 29th edition of the [BIKE OAKLAND newsletter](#). One of the upcoming projects announced is “The Million Dollar E-Bike Library” project planned for start up in early 2022. This project includes various adaptive bikes in their planned 500 E-Bike library.

Air Filtration Units for East Oakland residents with uncontrolled asthma

The Bay Area Air Quality Management District is partnering with Regional Asthma Management and Prevention and Roots Community Health Center to provide air filtration units to 2,000 low-income residents with uncontrolled asthma. These units will protect the respiratory health of East Oaklanders and residents across the region from air pollution and wildfire smoke.

These units are available for members of the Breath Oakland Asthma Home Visitation program through Roots Community Health Center. This program helps residents comprehensively address their asthma, identify triggers and address household mitigation needs. Currently they are doing virtual visits and in addition to filtration units, they also have resources to assist with mold abatement and other mitigation measures. Inquiries can be addressed to: admin@rootsclinic.org.

United Seniors of Oakland and Alameda County (USOAC)

Healthy Living Festival

Save the date! USAOC will be holding their Healthy Living Festival this year on Thursday, September 30th at the Oakland Zoo. The drive through event will begin at 9:00 AM. For more information contact Chonita Chew, Chonita@USOAC.org. or call (510) 729-0852. [HOME | usoac](#)

**MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2021**

Exhibit B

POLICING /SAFETY (Goal Area 1)	SP YEAR CREATED; COMMISSIONERS	RESOURCES/ STAKEHOLDERS	COMMUNITY ENGAGEMENT	BARRIERS/ ISSUES	HISTORY/ PROGRESS/ LATEST UPDATE
<p>1.1 MCPD will continue to provide input and monitor OPD policies and procedures concerning PWD to include Domain 37 training and CIT.</p>	<p>2017 Tevelson, Garner 2021 Tevelson</p>	<p>Doria Neff, OPD Oakland Police Commission Department of Violence Prevention Mobile Assistance Community Responders of Oakland (MACRO) Project Testing Anne Janks, Coalition for Police Responsibility David Harris, Urban Strategies Council</p>	<p>Reimagining Public Safety Task Force (RPSTF) Department of Violence Prevention Town Halls</p>		<p>The role of MCPD is transitioned to liaison and oversight on this goal.</p> <p>8/2021 Response to letter from John Alden, ED of Community Police Review Agency who received it from Yvonna Cazares</p> <p>6/2021 Letter is sent to Police Commission expressing MCPD concerns and demands</p> <p>5/2021 Commissioner Tevelson has advised Oakland Police Commission that he is their liaison to MCPD.</p> <p>Commissioner Tevelson attended RPSTF on 2/24/2021. Reports at 3/2021 meeting that the relevant item was taken off the agenda but he has begun negotiations for future inclusion of MCPD issues and will continue to participate.</p> <p>3/2021 Commissioner Tevelson has advised the Department of Violence Prevention that he will be acting as their Liaison to MCPD.</p> <p>3/2021 Commissioner Tevelson reports that the MACRO project is up for a final vote in the City Council and will go to OFD.</p>

**MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2021**

Exhibit B

					<p>Commissioner Tevelson attends Department of Violence Prevention Town Halls held 2/25, 3/11, 3/18.</p> <p>11/19/2020; Sergeant Doria Neff makes an in-depth presentation to the Commission regarding the training and practices of OPD’s Crisis Intervention Team.</p> <p>9/20/2020; MCPD had a presentation on the MACRO Project Testing pilot which dispatches EMTs rather than police officers to non-violent emergencies. The Commission highlighted the special needs of the disabled community.</p>
<p>1.2 MCPD will advocate for improved safety services for the disability community and the community in general in the face of emergencies and natural disasters. Increasingly poor air quality and the need for clean air refuges is a specific concern and a permanent issue going forward. Accessible shelters and transportation to them</p>	<p>2018 Ryan, Lynne, and Nakamura</p> <p>2021 Lynne and Nakamura</p>	<p>Toshia Shavies, Marshall Oakland Emergency Services (OES)</p> <p>Oakland Fire Department (OFD)</p> <p>Environmental Services Division of Oakland Public Works</p> <p>EMSD</p>	<p>Planned OFD/OES joint Town Halls looking for co-host</p>		<p>By 12/31/2021 MCPD will identify service gaps in the emergency response system and report them to the Mayor and City Council.</p> <p>6/2021, 7/2021 Emergency Management Services Division presented their updated draft plans and policies for adults with functional needs (AFNS) for emergency preparedness and during shelter evacuations to the commission for input.</p> <p>Commissioner Nakamura will reach out to OFD/ OES to arrange to co-host a community safety town hall.</p>

**MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2021**

Exhibit B

<p>are critical to community safety.</p>					<p>3/2021: Commissioner Nakamura reports too late to co-host next meeting but opened the door to co-host future meetings.</p> <p>MCPD will advocate for accessible clean air safe spaces and accessible transportation to them.</p> <p>Commissioner Lynne will arrange a PG&E presentation to MCPD on their accessibility plans for rolling blackouts and emergency response and an update on their plans to convert gas to electric and other air quality improvement activities.</p> <p>12/2019, 1/2020; Shayna Hirshfield-Gold from OPW presents the draft of the Equitable Climate Action Plan (ECAP) to the MCPD and returns to answer additional questions.</p>
<p>ACCESSIBILITY OF CITY PROGRAMS/ SERVICES/ ACTIVITIES (Goal Area 2)</p>	<p>SP YEAR CREATED; COMMISSIONERS</p>	<p>RESOURCES/ STAKEHOLDERS</p>	<p>COMMUNITY ENGAGEMENT</p>	<p>BARRIERS/ ISSUES</p>	<p>HISTORY/ PROGRESS/ LATEST UPDATE</p>
<p>2.1 MCPD will provide input to the City regarding Oakland’s ongoing development and implementation of its ADA Transition Plan. The commission will continue to recommend to the City Council, City staff, and the</p>	<p>2017 Meu 2021 Tevelson, Sperling</p>	<p>ADA Programs Division MCPD Office of the Mayor City Administrator’s Office</p>	<p>Budget Engagement Process Life Enrichment Committee of the Oakland City Council</p>		<p>The MCPD will support staff work to achieve this goal.</p> <p>The Commission will advocate during both the City Council and staff (April) and Mayor’s Office (March) Budget Engagement Process by sending letters from current and previous chairs with the recommendations of the Commission and following up to assure that</p>

**MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2021**

Exhibit B

<p>Mayor’s Office the need to maintain and enhance the effectiveness of the ADA division by restoring and adding funding for services and programs. It is also critical that the ADA Programs Division have a more autonomous position within the City department hierarchy to better monitor the ADA Transition Plan progress and assist City Departments with recommendations to meet their individual compliance requirements.</p>					<p>the recommendations are received and considered.</p> <p>Anh will arrange for MCPD representatives to make a presentation to the Life Enrichment Committee of the Oakland City Council.</p>
<p>HOUSING (Goal Area 3): Ensure ADA-compliant housing stock</p>	<p>SP YEAR CREATED; COMMISSIONERS</p>	<p>RESOURCES/ STAKEHOLDERS</p>	<p>COMMUNITY ENGAGEMENT</p>	<p>BARRIERS/ ISSUES</p>	<p>HISTORY/ PROGRESS/ LATEST UPDATE</p>
<p>3.1 Advocate to ensure the accessibility and affordability of housing in Oakland.</p>	<p>2018 Gregory 2021 Gregory</p>	<p>Maryann Leshner, Deputy Director of Housing and Community Development</p>		<p>Grants and loans are usually not made available to renters, who make up a</p>	<p>MCPD will invite the Director of Housing and Community Development to brief the commission on the specific City of Oakland requirements for housing developers to include both affordable and accessible housing in their planning. (by end of Q2)</p>

**MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2021**

Exhibit B

				<p>large portion of the disabled community.</p>	<p>Commissioner Gregory will find out how much of the \$500K provided by Measure W for home modifications for homeowners was used. The information will be brought back to the commission to consider the implications.</p> <p>City of Alameda has an accessibility threshold and requires developers to present to their commission and their planning commission hearings. Anh will arrange a presentation for the Commission from a city representative.</p> <p>11/2020: Maryann Leshar of HCD reports that there are still funds available in the “Access Improvement Program” during her presentation to MCPD.</p> <p>9/2020: Maryann Leshar of HCD presents their Departments approach to housing preservation and eviction and homelessness prevention. States that the city does work with affordable housing CBO’s and requires 10% mobility and 5% communication accessibility units. MCPD recommends the use of Universal Design guidelines and increasing accessibility requirements to close to 100%.</p>
3.2 Whereas the MCPD recognizes a high prevalence of homeless individuals living in	2018 Smith 2021 Smith and Eberhardt	Joe DeVries, City Administrators Office			Commissioners continue to support this goal in 2021.

**MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2021**

Exhibit B

<p>Oakland are also PWDs, often disconnected from services, and whereas the MCPD recognizes a responsibility to represent the voices of all PWDs living in the city, the MCPD will collaborate with official activities and initiatives addressing homelessness in the city, with the objective to improve conditions for and/or reduce the number of PWDs who are homeless in Oakland.</p>		<p>Talia Rubin, Human Services Emergency Management Services Division/OFD, Olga Crowe, Kelly Nguyen</p>			<p>MCPD will maintain a dialogue with homeless services to be updated on the status and needs of unhoused PWDs.</p> <p>Commissioner Eberhardt is a member of EBHO and can arrange a presentation from Affordable Housing Developers describing their processes for giving unhoused PWDs housing preferences.</p> <p>9/2019: Presentation to MCPD by representatives from the City Administrator’s Office and Human Services on the status of unhoused residents and PWDs.</p>
<p>3.3 Renter’s Rights: Ensure Oakland renters with disabilities have access to the same financial and/or civic benefits afforded to Oakland homeowners with disabilities.</p>	<p>2020 Lynne, Smith 2021 Lynne, Smith</p>	<p>Oakland Housing Resource Center Oakland Tenants Union has a disability liaison and may have potential for collaboration</p>			<p>MCPD will examine how current and proposed rent control measures could impact the availability of accessible rent-controlled housing for PWDs.</p> <p>8/2021 Oakland Draft Elevator ordinance similar to Berkeley Ordinance currently in process of internal review.</p> <p>4/2021 Commission Chair Smith has contacted the Oakland City Attorney about an elevator ordinance. There is support and interest in making a presentation to MCPD.</p>

Community Wildfire Safety Program

COMMISSION ON PERSONS WITH DISABILITIES (MCPD)

September 20, 2021



Safety

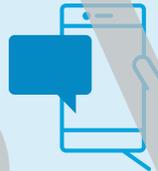
General Safety Tips



Identify two exit routes from your current work area in the event of a fire or other emergency.



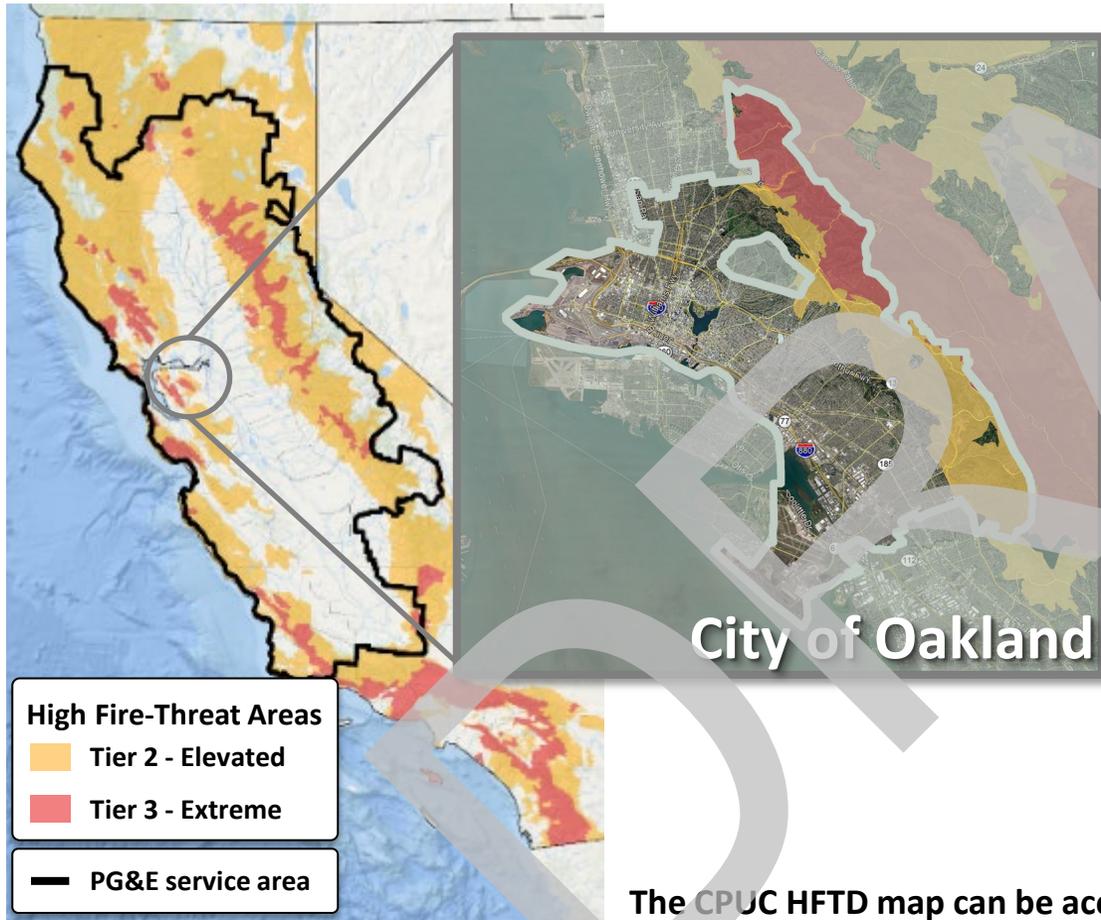
“Drop, cover and hold” in the event of an earthquake.



Notify emergency services if you are in danger. You can also ask for help by putting a message in the chat function of this meeting.

Wildfire Risks Across PG&E's Service Area

The California Public Utilities Commission (CPUC) has a map that designates areas that are most at risk for wildfire. This map helps us plan and prioritize wildfire prevention efforts.



ALAMEDA COUNTY		
	Total Customers Served	632,689
	Customers in HFTD	29,683
	Total Distribution Line Miles	2,188
	Distribution Line Miles in HFTD	347
	Total Transmission Line Miles	744
	Transmission Line Miles in HFTD	169

The CPUC HFTD map can be accessed at:

ia.cpuc.ca.gov/FireMap

Source: California Public Utilities Commission

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires. Data as of July 2021.

Community Wildfire Safety Program



REDUCE WILDFIRE POTENTIAL

- Asset inspection and repair
- Enhanced vegetation management (EVM)
- System hardening
- Targeted device replacement
- Public Safety Power Shutoffs (PSPS)



IMPROVE SITUATIONAL AWARENESS

- Wildfire Safety Operations Center
- Weather stations
- High-definition cameras
- Meteorology
- Satellite detection
- Bolster field-based wildfire expertise for program validation



REDUCE IMPACTS OF PSPS

- Focus on areas of highest risk
- Continuously improve based on feedback and past experience
- Further expand our ongoing coordination with and support for customers and communities
- Enhanced microgrid capability

What's New in 2021

We are continuing to harden our electric grid to reduce wildfire risks, working nonstop to lessen the impact of Public Safety Power Shutoffs (PSPS) and providing more resources to customers and communities before, during and after a PSPS.

REDUCING WILDFIRE RISKS



System hardening on: **180**
CIRCUIT MILES



Tracking conditions with: **300**
NEW WEATHER STATIONS



Enhanced vegetation management on: **1,800**
HIGH-RISK CIRCUIT MILES



Monitoring for wildfires with: **135**
NEW HIGH-DEF CAMERAS

REDUCING PSPS IMPACTS



Limiting the number of customers impacted by installing **275+** additional distribution sectionalizing devices and transmission switches



Weather modeling improvements and **5 days** of forecast data



Helping to keep the power on with **10** substations prepared for temporary generation and **5** additional microgrids constructed to power key community resources

SUPPORTING CUSTOMERS AND COMMUNITIES



Customer notifications in **16 languages** and new **Address Alerts** to keep informed about any address



~**5,550 batteries** available, covering all interested income qualified Medical Baseline customers in high fire-threat areas



Targeting additional **ADA-accessible Community Resource Center sites**



Meal replacement options for customers in **46 counties**



Targeting additional **partnerships** with Community-Based Organizations to support customers with Access and Functional Needs



Alameda County Overview

Quarterly progress updates are available at:

pge.com/wildfiresafety

WILDFIRE SAFETY AND CUSTOMER SUPPORT PROGRAM EFFORTS

	COMPLETE THROUGH 2020*		2021 PROGRESS		2021 PLAN
System Hardening Stronger poles, covered power lines and/or targeted undergrounding	4 LINE MILES		0.13 LINE MILES		1 LINE MILE
Sectionalizing Devices Separating the grid into small sections for operational flexibility	72 DEVICES		4 DEVICES		6 DEVICES
Enhanced Vegetation Management Address vegetation that poses a higher potential for wildfire risk	45 LINE MILES		0 LINE MILES		0 LINE MILES
Community Resource Centers (CRC) Provide basic power needs and up-to-date information	1 INDOOR	9 OUTDOOR	2 INDOOR	10 OUTDOOR	ONGOING†
Weather Stations Enhancing weather forecasting and modeling	28 STATIONS		12 STATIONS		ONGOING‡
High-Definition Cameras Improving real-time monitoring of high-risk areas and conditions	2 CAMERAS		7 CAMERAS		ONGOING‡

*Cumulative progress from 2018 through 2020.

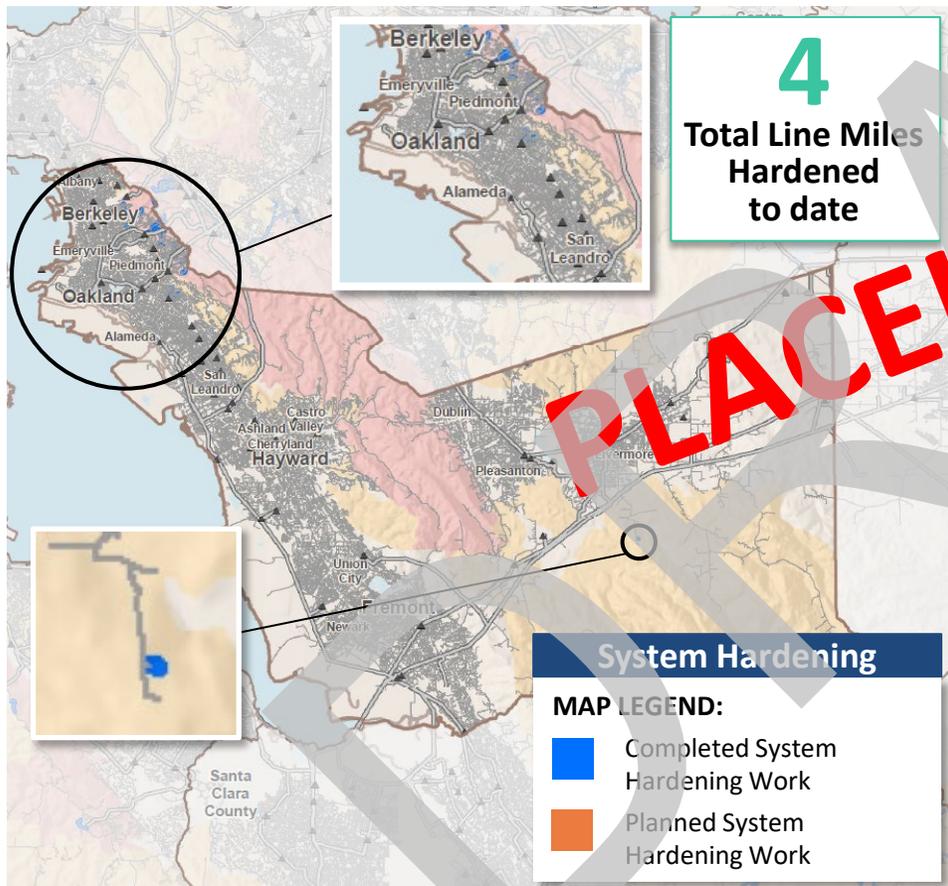
†CRC planning for 2021 is conducted in coordination with local agencies/tribes and is ongoing.

‡Identified on a monthly basis.

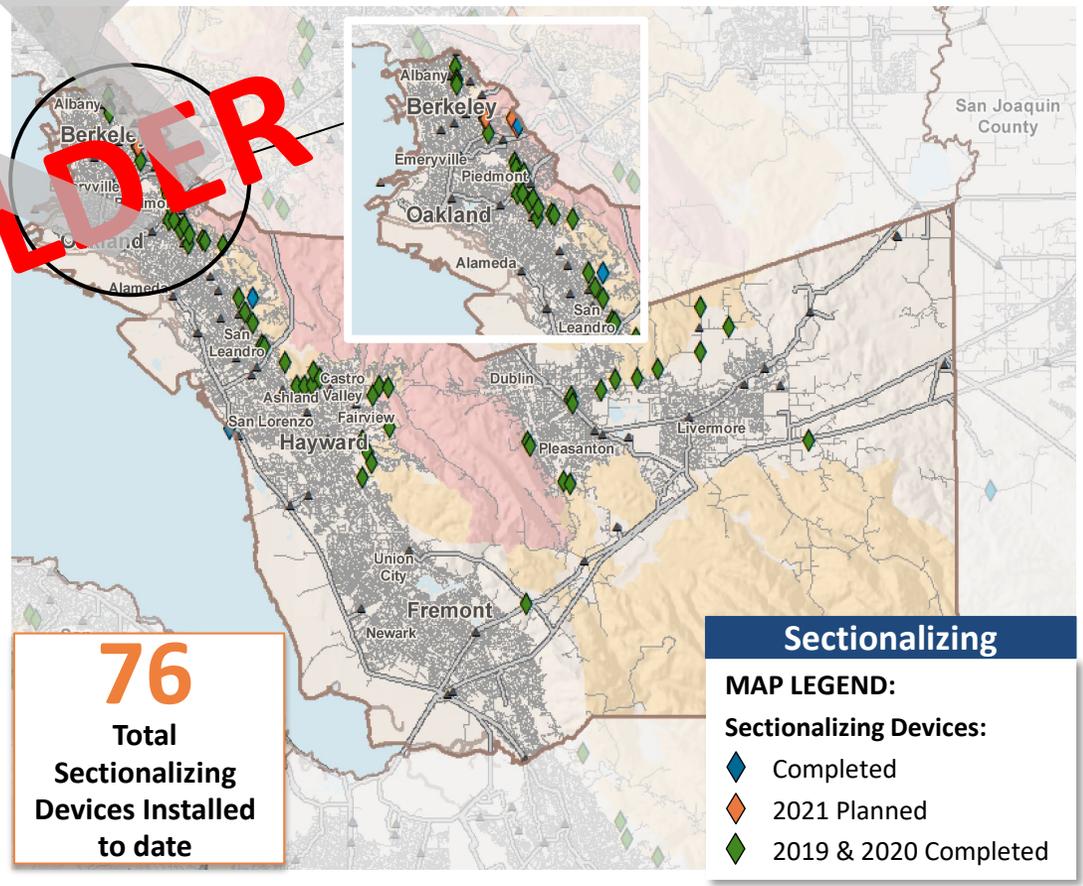
System Hardening and Sectionalizing in Alameda County

We are installing more resilient infrastructure and replacing equipment where possible. We are also installing new sectionalizing devices to reduce the number of customers impacted during an outage.

2021 TARGET 1 LINE MILE



2021 TARGET 6 DEVICES



Local work plans are subject to change. Locations are approximate.

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Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires. Data as of June 2021.

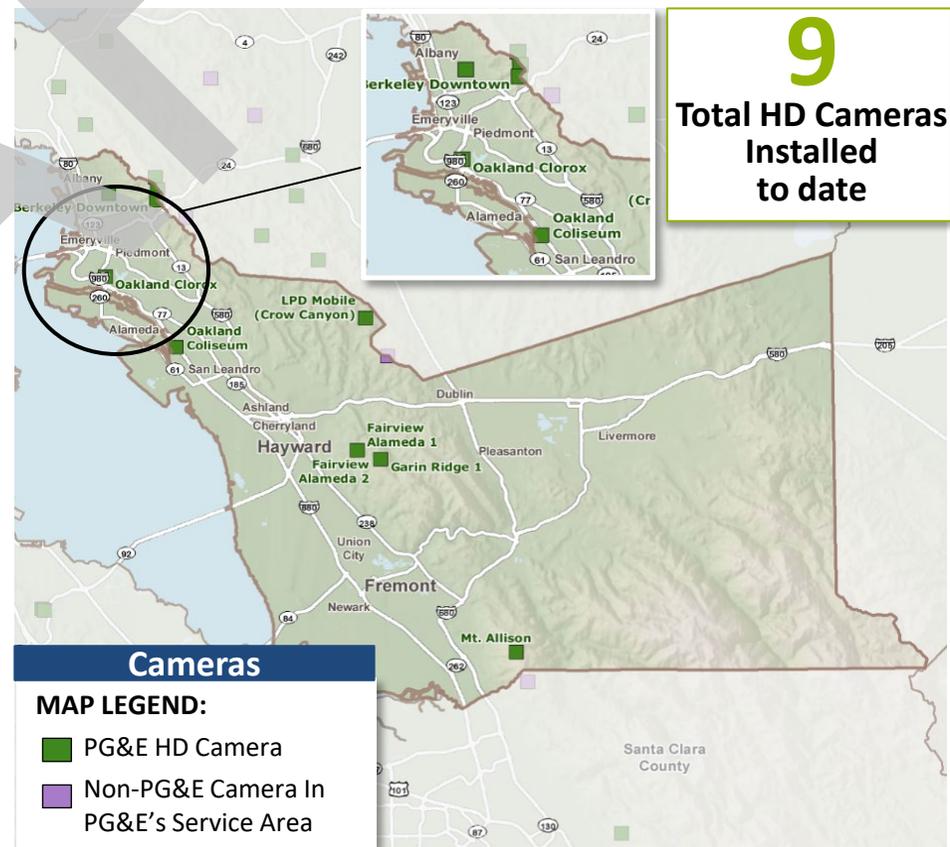
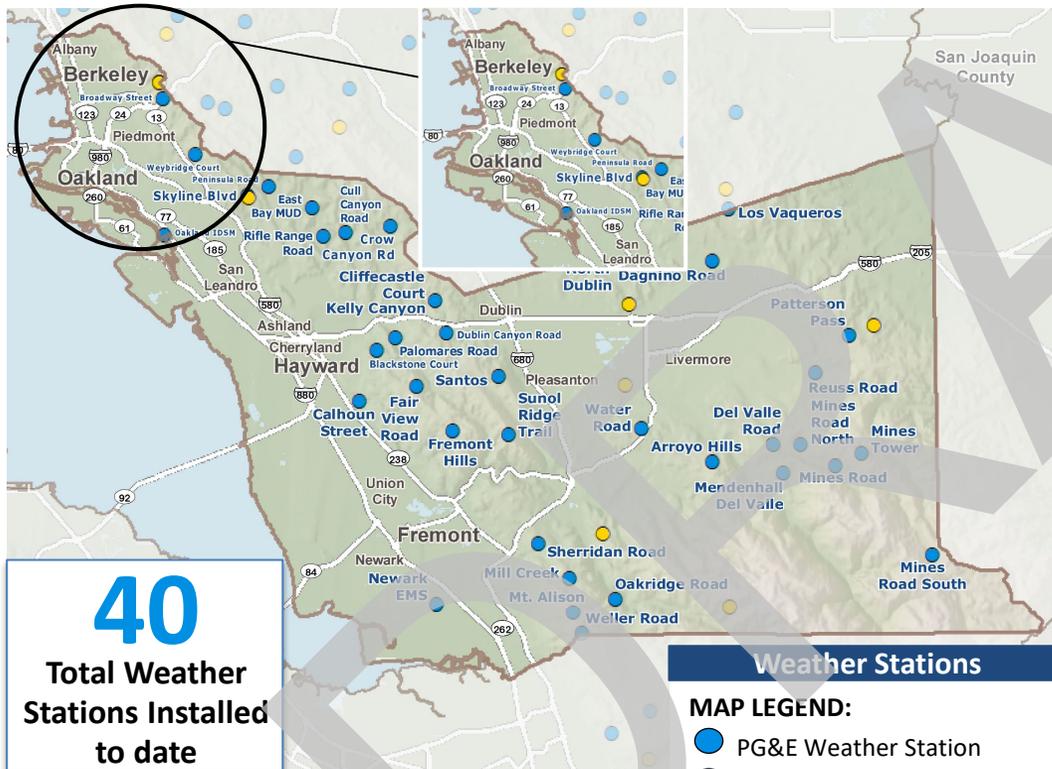


Weather Stations and Cameras in Alameda County

We are adding weather stations and supporting the installation of cameras to better monitor severe weather that can impact our system so we can proactively respond to potential threats.

✓ 2021 COMPLETE 12 STATIONS

✓ 2021 COMPLETE 7 CAMERAS



Local work plans are subject to change. Locations are approximate and may overlap.

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Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires. Data as of June 2021.

Enhanced Vegetation Work in Alameda County

We are exceeding state vegetation and fire safety standards by addressing vegetation that poses a higher potential for wildfire risk to maximize the safety of our customers and communities.

2021 PLAN 0 Line Miles

2021 PROGRESS* 0 Line Miles

2021 IMPROVEMENTS

- Improving and increasing work verification and inspections
- Creating a centralized team of arborists to address issues in real-time
- Piloting ground-based LiDAR technology



Local work plans are subject to change.

What is a Public Safety Power Shutoff?

Safety is our most important responsibility. That is why we may need to turn off power as a last resort to prevent wildfires during severe weather conditions.



What Conditions Could Lead to a PSPS?

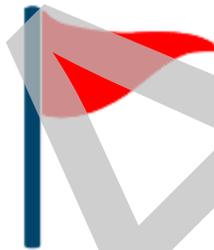
We carefully review a combination of factors when deciding if power must be turned off for safety. These factors include:



Low humidity levels generally 30% and below



Forecasted high winds above 19 mph and gusts above 30-40 mph



A Red Flag Warning issued by the National Weather Service



Condition of dry material on the ground and vegetation near lines



On-the-ground, real-time observations

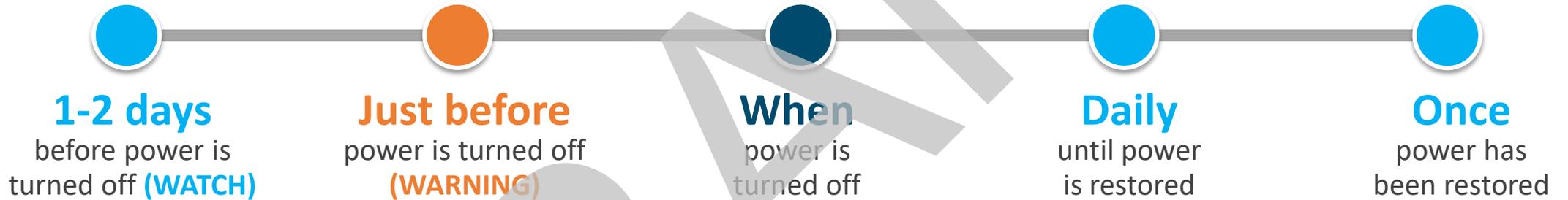


This year, our decision-making process is evolving to also account for the presence of trees tall enough to strike power lines when determining if a PSPS is necessary.

How Will Customers be Notified?

When severe weather is forecast, we provide advance notice prior to turning off power and updates until power is restored.

Timing of Notifications (when possible)



Notifications sent via automated calls, texts and emails.

We will also use pge.com, social media and will inform local news and radio.

 @pacificgasandelectric

 @PGE4Me

 @pacificgasandelectric

New for 2021 | Address Alerts

Receive PSPS notifications, available in multiple languages, for any location, such as:

- The home of a friend or loved one
- Your child's school or day care
- Your work or business



Enroll at: pge.com/addressalerts

Customer Preparedness and Resources

We are increasing resources to help customers and communities before, during and after PSPS events:

- 
Partnerships with 250+ Community-Based Organizations (CBOs) to provide emergency preparedness information and PSPS event assistance
- 
Sponsored food replacement through partner food banks and Meals on Wheels organizations
- 
California Foundation for Independent Living Centers (CFILC) providing emergency planning, portable backup power, accessible transportation, hotel stays and food stipends
- 
Providing portable backup batteries for income qualified Medical Baseline customers in high fire-threat areas
- 
Generator rebate programs offered to customers who depend on well water pumps and live in high-fire threat areas
- 
Providing better information about when power will be turned off and back on in 16 languages

Alameda County Community-Based Organizations

CFILC

- Community Resources for Independent Living

Meals on Wheels

- Life ElderCare
- Service Opportunity for Seniors
- Spectrum Community Services

Food Bank

- Alameda County Food Bank

Other

- 211
- California Council of the Blind
- Open Heart Kitchen

In-Language Media

- Movimiento Cultural del a Union Indigena
- KRON4.2-Skylink TV
- KTVO-Sing Tao Radio
- Sound of Hope Radio Network
- KDTV Univision
- Radio Lazer SJ (KXZM 93.7 FM)
- KTSF-TV
- KSJZ-Korean American Radio
- KSFN-News for Chinese Radio
- KZSF Radio
- KIQL Radio
- PAMA One Radio
- ABS-CNB
- Alianza News
- KBTU-Crossings TV
- Russian American Media

Planning for Community Resource Centers in Alameda County

2021 CRC LOCATIONS*

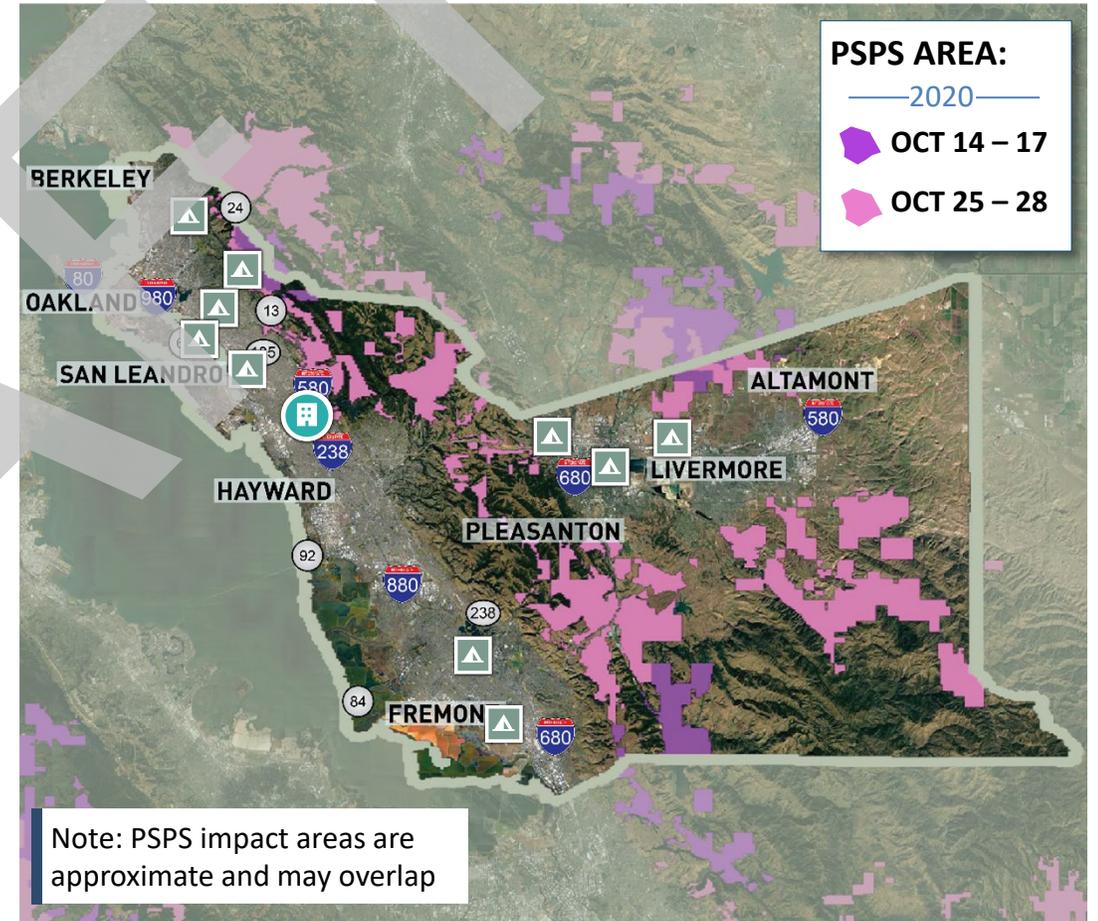
Outdoor Event-Ready

1	Oakland	Acts Full Gospel Church
2	Oakland	Merritt College
3	Oakland	Mills College
4	Fremont	Costco Wholesale
5	Livermore	Costco Wholesale
6	Berkeley	UC Berkeley
7	Dublin	Shannon Community Center
8	Fremont	Central Park
9	San Leandro	Formosan United Methodist Church
10	Pleasanton	St. Elizabeth Seton Church

Indoor Event-Ready

11	San Leandro	San Leandro Main Library
12	Castro Valley	Castro Valley Library

*CRC locations may change without notice.



CRC LEGEND:

- Indoor Event-Ready
- Outdoor Event-Ready



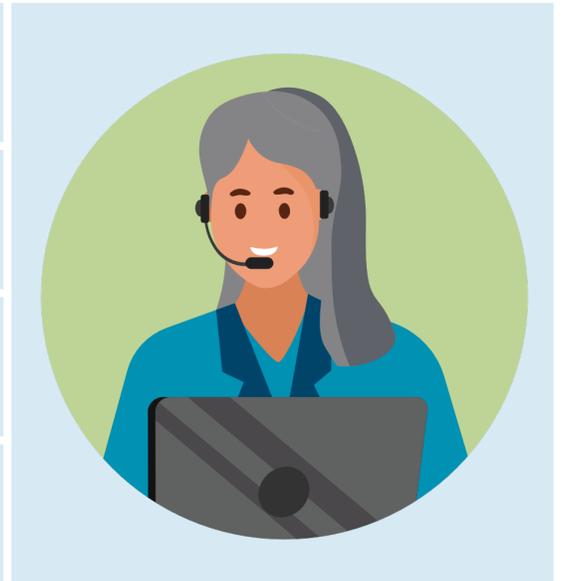
Additional Support For Access and Functional Needs Customers

CBO	RESOURCES PROVIDED
CFILC (established)	<ul style="list-style-type: none">▪ Portable back up power▪ Accessible transportation▪ Coordination of lodging & associated food stipends as needed▪ Medical baseline application assistance▪ Emergency preparedness assistance
Meals on Wheels	<ul style="list-style-type: none">▪ Additional meal provided to each senior served during PSPS events▪ Shelf stable food or additional hot meal will be provided in lieu of frozen meal option▪ Seniors must sign up ahead of time and be qualified for MOW▪ \$15 reimbursement to MOW per senior served per day
Food Banks	<ul style="list-style-type: none">▪ Food replacement option covers a family of 4 for 1 week▪ No qualifications or pre-enrollment to receive benefit▪ \$40 reimbursement to Food Bank per box provided during PSPS event + 3 days following
Other Food Resources	<ul style="list-style-type: none">▪ Family Resource Centers- \$25/per person (up to 5 or max \$125) grocery gift card▪ Food For Thought- Grocery Bag covers individual for 1 week (3 meals a day). Homebound individuals due to medical conditions. \$150 reimbursement▪ Lost Sierra Project- fresh fruits and vegetables
In-Language	<ul style="list-style-type: none">▪ Additional Languages Supported:▪ Chatino, Chinanteca, Katz el, Maya, Mixteco, Nahuatl, Tlapaneco, Triqui, Zapoteco▪ California Council of the Blind- supporting customers who may be blind or low vision

2-1-1 Partnership

Partnering with the California network of 211s to provide customers with Access and Functional Needs (AFN) a single source of information and connection to available resources in their communities.

- 
24/7 connection point for all AFN households before, during, and after a PSPS
- 
PSPS education and connection to critical resources (i.e. transportation, portable backup batteries)
- 
Live phone services in English and Spanish
- 
300 additional languages available through tele-interpretation services



PROMOTED VIA:

- Direct to customer outreach
- Social media
- PSA Campaigns
- PG&E's existing network of CBOs

FOOD REPLACEMENT

We are collaborating with local food banks to provide food replacement packages during a PSPS event.

- ✓ Partnerships with 22 food banks throughout our service area
- ✓ Replacement packages available up until three days after power is restored



Note: Some food banks have income restrictions in place for PSPS-related food replacements.

MEALS ON WHEELS

Meals on Wheels provides home-bound seniors with nutritious meals delivered to their homes.

- ✓ Partnerships currently with 19 Meals on Wheels throughout our service area
- ✓ Service provided to seniors who are impacted by a PSPS event with one or two additional meals per day for the duration of a PSPS event



For more information, visit: pge.com/disabilityandaging

Disability Disaster Access and Resources Program

We are collaborating with the Disability Disaster Access and Resources (DDAR) Program to provide qualifying customers with targeted outreach, personalized emergency planning support, energy needs assessments and in-event Public Safety Power Shutoff support. In-event support can include the following support based on customer needs:



Response to Escalations
received through PG&E's call center



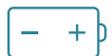
Hotel Accommodations



Accessible Transportation
to hotels and Community Resource Centers



Food Vouchers



Portable Backup Batteries

During 2020 PSPS events, the following resources were provided:

~1,700 customer assessments

~1,000 batteries

~560 hotel accommodations

~900 food vouchers

~30 accessible transit rides

Data is subject to change and is based on best available information at this time.

Learn more about DDAR by visiting

disabilitydisasteraccess.org



Medical Baseline Program

Our Medical Baseline Program is an assistance program for customers who need energy for certain medical conditions.

Assistance offered through this program:

- **Additional monthly allotment of energy** at a lower rate
- **Extra notifications** in advance of a Public Safety Power Shutoff outage, including in-person doorbell rings by a PG&E representative if positive contact has not been made

Examples of Qualifying Medical Conditions:

- Asthma/Sleep Apnea
- Respirators
- Multiple Sclerosis
- Special Heating/Cooling Needs
- IPPB/CPAP Machines
- Hemodialysis Machine



Apply and find a complete list of qualifying medical conditions and devices at: pge.com/medicalbaseline or call 1-800-743-5000

NEED EXTRA HELP BUT DON'T QUALIFY FOR MEDICAL BASELINE?

Self-certify for Vulnerable Customer status at: pge.com/vcstatus



What is a Rotating Outage?

The California Independent System Operator (CAISO) may order California utilities to conduct rotating outages when the demand for electricity exceeds supply, usually during heat waves. When a rotating outage is called, utilities are obligated to comply within 10 minutes.

If you are impacted by a rotating outage, you can expect the following:

- ✓ **Approximate outage length of one to two hours.**
- ✓ **Communication through local media, social media and phone calls to share information.**
(Note that because of the immediate nature of these outages, PG&E may not be able to provide advance notice)

Public Safety Partners

As the conditions that could necessitate a rotating outage are often similar to the conditions that could result in a PSPS event, PG&E is looking at how we may align tools the company can provide to Public Safety Partners during such events.



Learn more about rotating outages, including how to look up your rotating block number at:

pge.com/rotatingoutages





Types of Outages

PG&E customers may experience outages for different reasons.

Why is Power Shut Off?	Rotating Outages	Emergency Repairs	Planned Maintenance	Active Wildfires	Public Safety Power Shutoff
How Will We Inform Customers?	Advanced notification/regular updates <ul style="list-style-type: none"> ▪ Phone calls* ▪ Emails ▪ Texts ▪ Social media ▪ News releases ▪ Local/Tribal government outreach 	Updates after and during outages <ul style="list-style-type: none"> ▪ Phone calls ▪ Texts ▪ Emails 	10-day advance notification	Updates after or during outages <ul style="list-style-type: none"> ▪ Phone calls ▪ Texts ▪ Emails 	Advanced notification/regular updates <ul style="list-style-type: none"> ▪ Phone calls* ▪ Emails ▪ Texts ▪ Social media ▪ News releases ▪ Local/Tribal government outreach ▪ CBO** outreach
Who Makes the Decision?	CAISO, the state's grid operator	N/A	PG&E	CAL FIRE or first responder agencies	PG&E

*Via interactive voice recordings (IVR)

**Community-based organization

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

More Information and Tools to Prepare

For more information



About our wildfire safety efforts and the topics below, visit:

pge.com/wildfiresafety

Or call us at **1-866-743-6589*** or email us at wildfiresafety@pge.com



Additional information in 16 languages



Address alerts for non-account holders



Backup power options, safety tips and financing



Tracking weather conditions in your area



Tools and activities to help families prepare



Medical Baseline Program



Visit PG&E's YouTube Channel:

www.youtube.com/user/pgevideo

To view more PSPS information, tips to be prepared and other resources



To view webinar slides and recordings, visit

pge.com/firesafetywebinars

*translated support available

Thank You

For more information, please:

- Call us at **1-866-743-6589**
- Email us at wildfiresafety@pge.com
- Visit pge.com/wildfiresafety



Additional Information



New and Pending CBO Partnerships

In 2021, PG&E is targeting additional CBO support during PSPS events to ensure evenly distributed resources to serve multiple categories of customers with disabilities and access and functional needs population.

New Partnerships



Meals on Wheels

- Middletown Senior Center – Lake County

Food Bank

- Community Action Partnership of Kern-Kern County

Other Food Resources

- Cope Family Resource Center- Napa County
- Lost Sierra Food Project- Plumas County

In-Language

- California Council of the Blind- Northern California

Pending (In Sourcing)



Meals on Wheels

- Lakeport Senior Center- Lake County
- Clearlake Senior Center- Lake County
- Live Oak Senior Center- Lake County
- Passages- Butte County

Food Bank

- The Resource Connection- Calaveras County
- Food For People- Humboldt County

Other Food Resources

- Lighthouse Counseling & Family Resource Center- Placer County
- Open Heart Kitchen- Tri Valley



Generator and Battery Rebate Program

PG&E is offering eligible customers a rebate on the purchase of a qualifying product (generator or battery) to prepare for outages.

	PRIOR PROGRAM	NEW AS OF JUNE 2021
 ELIGIBILITY	<ul style="list-style-type: none"> PG&E customers who depend on water well pumps to satisfy their primary water needs Located in Tier 2/3 High Fire Threat Districts (T2/3 HFTD) 	<ul style="list-style-type: none"> Customers must: <ul style="list-style-type: none"> Have an active PG&E account Reside in Tier 2 or 3 high-fire threat area Meet one of the following criteria: <ul style="list-style-type: none"> Rely on water pumping for your premise Enrolled in the Medical Baseline program Are a small/micro non-critical care essential business (i.e., Grocery Stores, Veterinarian Services, Urgent Care/Clinics, Food Banks)
 REBATE STRUCTURE	<ul style="list-style-type: none"> \$300 if eligible \$500 if eligible and on CARE/FERA program 	<p>Tiered based on retail pricing*</p> <ul style="list-style-type: none"> <u>Level 1</u>: \$0 - \$500/product = \$300 <u>Level 2</u>: \$501 - \$1,000/product = \$500 <u>Level 3</u>: \$1,001+/product = \$1,000 <p><i>*Each tier receives an additional \$200 kicker if on CARE/FERA</i></p>
 PRODUCT OFFERINGS	<ul style="list-style-type: none"> Portable Fuel Generators 	<ul style="list-style-type: none"> Portable Fuel Generators (well pump, SMB) Portable Backup Batteries (MBL) <p>Note: Product must be in the Qualified Product List</p>

For more information, visit: pge.com/backupper

Financial Assistance and Support Programs

Since March 2020, we have implemented a series of emergency protections to support customers who have been impacted by the pandemic. The pause on service disconnections for non-payment have been extended to expire on September 30, 2021.

	<p>Pause on service disconnections for non-payment</p>	<p>Extended to Sept. 30</p>
	<p>Pause on post-enrollment verification and re-enrollment requirements for CARE and FERA programs</p>	<p>Expired June 30</p>
	<p>Waive security deposits for small commercial customers</p>	<p>Expired June 30</p>
	<p>Medical Baseline Program recertification</p>	<p>Expired June 30</p>



If you have questions about how the end of any of these protections may impact you, or if you are struggling to pay your bill, PG&E can help you find payment programs, financial assistance, and other support programs.

For more information, visit:

pge.com/covid19