



City of Oakland
Mayor's Commission on Persons with Disabilities (MCPD)
Special Annual Retreat
Monday, October 19, 2019
10:00 a.m. – 3:00 p.m.
Cesar Chavez Library, Community Room
3301 E. 12th St., Oakland, CA 94601

Agenda

1. Roll Call and Determination of Quorum (10:00 a.m.)
2. Open Forum (10:05 a.m.)
Any person may directly address the Commission on any items within the jurisdiction of this Commission not on the agenda for today. Speakers wishing to address a specific item on the agenda may do so at the time the item is being considered.
3. Agenda Modification and Approval (10:10 a.m.)
4. Approval of September 16, 2019 Minutes (**Exhibit A**)
5. Opening Remarks and Retreat Overview (10:15 a.m.)
Anh Nguyen, Manager, ADA Programs Division
6. Chair Report (10:30 a.m.)
Karen Nakamura, Chair
7. MCPD Strategic Planning for 2020 (10:45 a.m.) (**Exhibit B**)
Facilitator, Yvonna Cazares, Director of Community Engagement, Office of the Mayor
8. Public Comments on Strategic Planning (11:35 a.m.)
9. Lunch Break (11:50 a.m.)
10. MCPD Strategic Planning for 2020 (1:05 p.m.)
Resume strategic planning with facilitator
11. Public Comments on Strategic Planning (2:30 p.m.)
12. Retreat Evaluation / Closing Remarks (2:45 p.m.)
Anh Nguyen, Manager, ADA Programs Division
13. Adjournment (3:00 p.m.)

Note: The Commission May Take Action on Any Item on the Agenda



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Esta reunión es accesible para sillas de ruedas. Si desea solicitar adaptaciones relacionadas con discapacidades, o para pedir un intérprete de en español, Cantones, mandarín o de lenguaje de señas (ASL) por favor envíe un correo electrónico a adaprograms@oaklandca.gov o llame al (510) 238-5219 (V) o al 711 para servicio de retransmisión (Relay service) por lo menos cinco días hábiles antes de la reunión. Se le pide de favor que no use perfumes a esta reunión como cortesía para los que tienen sensibilidad a los productos químicos. Gracias.

會場有適合輪椅出入設施。需要殘障輔助設施, 手語, 西班牙語, 粵語或國語翻譯服務, 請在會議前五個工作天電郵 adaprograms@oaklandca.gov 或致電 (510) 238-5219 或 711 (電話傳達服務)。請避免塗搽香氛產品, 參加者可能對化學成分敏感。

City of Oakland
Mayor's Commission on Persons with Disabilities (MCPD)
Monday, September 16, 2019
Draft Minutes

1. Call to Order at 5:36 p.m.
2. Roll Call
3. Public Comments
 - None
4. Agenda Modification and Approval
 - Motion to approve agenda without modification: Gregory
Seconded by Ryan
Aye - 6: Gregory, Lynne, Meu, Nakamura, Ryan, Tevelson
5. Approval of August 19, 2019 Minutes
 - Motion to approve minutes without modification: Gregory
Seconded by Tevelson
Aye - 6: Gregory, Lynne, Meu, Nakamura, Ryan, Tevelson
6. Chair Report; *Karen Nakamura, Chair*
 - Commissioner Meshack resigned as of today for personal reasons. Chair Nakamura expressed gratitude for the perspectives he brought representing many communities.
 - Annual MCPD retreat will be held Saturday, October 19 at Cesar Chavez Library, 3301 E. 12th St., 10 a.m. to 3 p.m.
 - October 21 MCPD meeting is now cancelled.
7. Commissioner's Announcements
 - Chair Nakamura shared the following updates from Commissioner Meshack:
 - His project pertaining to Measure KK has been resolved to his satisfaction.
 - He also shared articles from Paraplegia News on adaptive equipment for bicycles and playgrounds.

EXHIBIT A

- Commissioner Gregory updated that the \$500,000 of Measure W funds for home modification programs are now available. He is awaiting a response from Housing and Community Development staff about whether wait times have been cut.
8. Access and Services for Persons with Disabilities in the Homeless Community in Oakland: *Joe DeVries, Assistant to the City Administrator and Talia Rubin, Program Analyst, Community Housing Services, Human Services Department*
- Mr. DeVries explained that homelessness touches all departments. He coordinates prevention, intervention, and long term solutions across departments within the City of Oakland and with partners at county, state, nonprofit, and other levels. Efforts also include ensuring ADA access on sidewalks.
 - Expanding prevention services will help people keep their housing.
 - Intervention involves encampment management, includes health and hygiene intervention, community cabins, safe parking, additional shelter beds, etc.
 - The key long-term solution is to increase affordable housing, especially for those with incomes at or below 20 percent of area median income (AMI).
 - Ms. Rubin is the homeless outreach manager for City of Oakland and coordinates with various agencies, including grant-funded nonprofit organizations.
 - The latest point-in-time count shows a population of 4,071 homeless in Oakland. That is a 69 percent increase from 2017 to 2019.
 - Among individuals who have accepted assistance from the City and partner agencies and are thus in the homeless management system, 20 percent self-reported as having disabilities. All agencies work diligently to accommodate those with special needs.
 - Mr. DeVries and Ms. Rubin responded to questions from Commissioners and two speakers from the public as follows:

EXHIBIT A

- The top reasons, based on self-reporting, for losing housing are low income and lack of affordable housing. There currently is no data on how many persons with disabilities are homeless due to lack of accessible housing, especially for wheelchairs. Ms. Rubin's work is focused on crisis management, so for a broader set of data, she suggested contacting Everyone Home, www.everyonehome.org.
 - In terms of preventing assault of women who are homeless, the community cabin model will probably move towards cohort-specific. Currently, there are no background checks, citizenship requirement, or other criteria that could discriminate. There will be continued efforts among staff to intervene and assist individuals as needed.
 - Outreach staff and services from partner agencies are available in locations like libraries, which homeless persons visit often.
9. Downtown Oakland Specific Plan (DOSP) Update: *Ed Manasse, Deputy Director, and Laura Kaminski, Acting Strategic Planning Manager, Planning and Building Department*
- Mr. Manasse stated that the Planning Department is near the end of the five-year process for the DOSP, which started in 2015. The presentation today is part of an extensive outreach process to gather feedback on the latest documents:
 - DOSP Draft Plan
 - DOSP Draft Environmental Impact Report (EIR)
 - Based on feedback from previous visits to MCPD and other disability advocacy groups, the general key concepts regarding accessibility are as follows:
 - Use the DOSP to make visible and disaggregate by disability as well.
 - In terms of housing, visitability of new housing is important, and where possible, reducing displacement by making existing housing more accessible.

EXHIBIT A

- In regards to mobility, the focus is on sidewalk management. Also, although the City does not have jurisdiction over BART elevators, by elevating it in the DOSP, the hope is to get the attention of BART and work with partners to improve accessibility of elevators, including during special events.
- In community health, the DOSP is looking at requiring universal design in all new playgrounds downtown and having people with disabilities review public realm improvement designs.
- Economic opportunity and culture keeping includes being explicit about the need for an inclusive workforce and business community, including people with disabilities.
- In the current DOSP draft plan, the goals are as follows:
 - Economic opportunity:
 - Further invigorate downtown as a major regional employment center by bringing up to 20 million square feet of new commercial space over next 20 years to bring about 50,000 new jobs downtown
 - Accessibility policies focus on providing affordable space for entrepreneurs, small local retailers, artists, and artisans by exploring the land trust model as well as expanding the master leasing effort to sublease through a curated process to small business businesses and nonprofits using criteria such as length of residency in Oakland, economic status, and disability status
 - Housing affordability:
 - Triple the downtown residential population over the next 20 years by bringing 29,000 new housing units on opportunity sites for new development (mostly parking lots and underutilized non-historic property) with the goal of 4,000 to 7,000 of those units as permanently affordable
 - New funding sources for affordable and accessible housing

EXHIBIT A

- Accessibility policies center around requiring a height standard in retrofit and new construction
- Citywide design standard or amendments to existing city ordinances to strengthen accessibility requirements
- Mobility:
 - Design and construct connectivity and access improvements through downtown
 - Improve pedestrian amenities and security at bus stops
 - Maintain reliable ADA access to transit stations
 - Expand the Park Oakland parking program to better ensure parking availability and increase accessible parking and passenger loading downtown for people with disabilities.
 - Reduce the number of drivers looking for parking and balance the need of curb space.
 - Make 100 percent of corners and curb ramps in downtown ADA-compliant by 2040 (from current 59 percent) including with directional curb ramps rather than single curb ramps
 - More blue zone parking
 - Additional streetscape, lighting, and signage
- Culture keeping:
 - Leverage and protect Oakland's diverse cultures with innovation and economic growth by establishing or enhancing culture districts: Art Garage District, Black Arts Movement, Chinatown, Old Oakland, etc.
 - Citywide help with marketing, branding, area identification, potential small grants
- Community health:
 - Accessibility-related policies focus on drafting and adopting guidelines for new and improved park and open spaces, including universal design

principles for public spaces and playgrounds that make them more accessible to persons with disabilities of all ages

- Land use and urban form:
 - Ensure that new development does not interfere with accessibility of streets and public spaces
 - Minimize impacts to small businesses
 - Establish an Implementation Committee with broad representation of residents, including underrepresented populations (youth, older adults, persons with disabilities, etc.) as stakeholders to monitor and assess the implementation of this and other specific plans
 - Implementation Committee would provide annual reports to the Planning Commission and City Council
 - Commissioners gave the following feedback:
 - Caretaker workforce housing needed for persons with disabilities
 - Address disability access around railroad tracks in Jack London Square
 - Visitability bonus, e.g. add three more floors
 - Harden assembly rooms of schools downtown for environmental impacts on community health, e.g. air quality shelters
 - More HVAC beyond buildings near freeways
10. MCPD Social Media Guidelines: *Commissioners Marjorie Lynne and Noah Smith*
- Commissioners Lynne and Smith presented proposed accessibility guidelines and content guidelines based on researched best practices for commission members when posting to the MCPD Facebook page and other social media.
 - These guidelines will be further discussed and voted on at a future MCPD meeting.

EXHIBIT A

11. Staff Updates and Announcements: *Anh Nguyen, ADA Programs Division Manager*

- There will be updates at future meetings.

12. Future Agenda Items

- A. Objective 1.1: Accessibility in the Bike Share Program
- B. Objective 1.2: Disabled Parking Spaces and Abuse of Disabled Parking Placards
- C. Objective 1.3: Accessibility of Fixed-Route Transit Systems in Oakland
- D. Objective 1.4: Reliability and Customer Service of Paratransit Systems in Oakland
- E. Objective 1.5: Wheelchair Accessible Vehicles in the Taxi Program and Transportation Network Companies
- F. Objective 1.6: Oakland's Complete Streets Program
- G. Objective 2.1: Oakland Police Department Crisis Intervention Training (CIT)
- H. Objective 2.2: Oakland Fire Department, Emergency Management Services Division Overview of Methods for Addressing Access and Functional Needs During an Emergency and Natural Disasters
- I. Objective 3.1: Update on Community Outreach
- J. Objective 4.1: ADA Transition Plan, including Curb Ramp and Sidewalk Repair
- K. Objective 4.2: Equitable Prioritization of Measure KK Funds for Public Infrastructure Improvements
- L. Objective 5.1: Measure KK Funds for Home Modifications to Enhance Accessibility
- M. Objective 5.2: Identify and Reduce Number of Homeless Persons with Disabilities in Oakland

13. Adjourned at 7:38 p.m.

EXHIBIT A.1 for Attachment to Minutes of Event Date
City of Oakland Mayor's Commission on Persons with Disabilities
Meeting for September 16, 2019

COMMISSIONERS ROLL CALL

Quorum Established: Y	Present	Excused Late	Arrive Late	Leave Early	Absent	Excused	Non-voting status
Number Voting Members Present: 6							
Chairperson Karen Nakamura	X						
Vice Chair Frank Sperling					X	X	
COMMISSIONERS							
Sarah Garner					X	X	
Thomas Gregory	X						
Marjorie Lynne	X						
Daryl Meshack					X	X	
Lester Meu	X						
Karina Ryan	X						
Noah Smith		X	5:49pm				
Howard Tevelson	X						
Vacant							
Staff: Anh Nguyen, ADA Programs Manager Hoang Banh, ADA Program Analyst							
Interpreters:							

EXHIBIT A.2 for Attachment to Minutes of Event Date

SIGN IN SHEET

**Mayor's Commission on Persons with Disabilities
Meeting for September 16, 2019**

**Subscribe to
MCPD Notices
(Y/N)**

Name Agency Email Phone Address

Helen Walsh, branach@comcast.net

Sheela Gunn-Cushman

PROPOSED MCPD SOCIAL MEDIA POLICY

ACCESSIBILITY GUIDELINES

- All posts should use as inclusive language as possible. (*Could use help here, explaining*)
- All Photos must contain descriptive text for each individual photo in captions, as well as in the general post (examples attached).
- All Videos require captions. As this is a very involved process, it is probably best to limit sharing videos that already contain captions.
- For more info on general guidelines for Facebook, please refer to this guide: <https://accessibility.umn.edu/tutorials/accessible-social-media#Facebook>
- Twitter best practices: <https://accessibility.umn.edu/tutorials/accessible-social-media#Twitter>
- Emojis are not recommended as they are hard to translate using screen readers for the visually impaired.

CONTENT GUIDELINES

- All posts must be circulated amongst the social media team for approval in advance of publishing via email to ensure content is consistent, checked for grammar/spelling, and adheres to posting guidelines. (Keep it as a draft in the meantime.)
- Since we are a public entity, all posts should refrain from any overt political or religious references.
- MCPD meetings should be posted as events at least a month in advance. (*We could probably do this in one go.*)



Image description: A menu of items allowing citizens to report complaints to the city. Options include: Report, Call Center, Flooding, Sewer Issue, Sign Issue, Traffic Signal



8:03 PM



Oakland Mayor's Commission on P...



Oakland Mayor's Commission on Persons with Disabilities

Posted by Marjorie Kase

March 11 · 🌐

Did you know there is an easy way to report mobility issues such as inaccessible sidewalks, potholes, disabled parking issues, and more all from your smartphone? OAK311 (powered by SeeClickFix) allows you to connect with offices across the city using GPS, text and photos to ensure your complaint gets into the right hands quickly and easily.

Apple Store: <https://itunes.apple.com/us/app/oak-311/id1316091489?mt=8>

Google Play: <https://play.google.com/store/apps/details?id=com.seeclickfix.oak311.app&hl=en>

Don't have a smartphone? You can report issues via phone, email, and the web.

- 1) Phone: Call 311 from any phone within Oakland. (If you are calling from outside Oakland, continue to use the number (510) 615-5566.
- 2) E-mail: OAK311@oaklandca.gov
- 3) Web: 311.oaklandca.gov

(Image descriptions, first image: A menu of items allowing citizens to report complaints to the city. Options include: Report, Call Center, Flooding, Sewer Issue, Sign Issue, Traffic Signal. Second image: A map showing location of reported issue. Third image: A photograph of a tow sign with an arrow pointing to difficult to read copy. Fourth image: A thumbnail of the previous image with a description of the complaint, "Font size too small on tow sign for visually impaired and elderly. Also confusing. Dates and times are not clear.")



MCPD STRATEGIC PLAN OBJECTIVES

TRANSPORTATION	SP YEAR CREATED	COMMISSIONERS	RESOURCES / STAKEHOLDERS	PROGRESS / LATEST UPDATE	ISSUES / BARRIERS
1.1: Oakland will work toward enhancing Bike Share, eBike Share, Scooter, and similar technology accessibility	2017	Gregory, Sperling	Kerby Olsen, Oakland Department of Transportation (OakDOT)	8/2019: Adaptive bike share pilot, originally launched May 2019 on Lakeshore Ave., moved to Snow Park; presentations from shared mobility companies	
1.2: MCPD will work toward maintaining/advancing the availability/accessibility of Oakland's stock of disabled parking spaces and will examine/address the abuse of disabled parking placards (DPP) in Oakland	2018	Sperling, Tevelson	Michael Ford, OakDOT	1/2019: Presentation by Parking Control Technicians from OakDOT DPP Detail	
1.3: MCPD will monitor accessibility of Oakland's fixed-route transit systems (e.g., BART, AC Transit) and provide information on how residents can channel feedback and concerns about accessibility through the appropriate channels	2018	Meshack	Laura Timothy, BART Mallory Nestor-Brush, AC Transit		
1.4 MCPD will work toward improving reliability and customer service within East Bay Paratransit and other paratransit systems serving the City of Oakland	2018	tbd	Laura Timothy, BART Mallory Nestor-Brush, AC Transit	3/2019: Chair Nakamura will draft letter of concerns based on October 2018 MCPD meeting to send to East Bay Paratransit	
1.5: MCPD will work toward enhancing Transportation Network Companies' (TNCs') ability and motivation to serve PWDs	2018	Gregory, Nakamura	California Public Utilities Commission; Kerby Olsen, OakDOT	2019: ADA Programs Division Manager, continues to attend CA PUC working group meetings on implementation of SB 1376; WAV TAC meetings	
1.6: MCPD will continue to monitor and provide input into Oakland's "Complete Streets" Program	2018	Sperling	Sarah Fine, Jason Patton, and Lily Brown, OakDOT; Bike East Bay	2/2019: Sarah Fine presented OakDOT's three-year paving proposal to gather feedback from MCPD before community workshops and City Council.	
POLICING / SAFETY	SP YEAR CREATED	COMMISSIONERS	RESOURCES / STAKEHOLDERS	PROGRESS / LATEST UPDATE	ISSUES / BARRIERS
2.1: During calendar year 2019 MCPD will review the content and consider the adequacy of the Oakland Police Department (OPD) current policies concerning person with disabilities as well as the Crisis Intervention Training (CIT) provided to the (OPD) officers as it relates to individuals with disabilities, and	2017	Tevelson, Garner	Oakland Police Officer James Garcia	3/2019: Commissioner Tevelson updated that OPD CIT has only been trained on mental illness. MCPD will work with them on policies for disabilities.	

draft a letter the to the Mayor, City Council, Police Commission and (OPD) with specific guidance or suggestions for alterations of those policies and the CIT program if recommended by MCPD.					
2.2: MCPD will advocate for improved public safety services for the disability community in the event of emergencies and natural disasters.	2018	Ryan, Lynne, and Nakamura	Toshia Shavies Marshall, Oakland Fire	3/2019: Toshia Shavies Marshall, Emergency Services Manager updated MCPD	
COMMUNITY ENGAGEMENT	SP YEAR CREATED	COMMISSIONERS	RESOURCES / STAKEHOLDERS	PROGRESS / LATEST UPDATE	ISSUES / BARRIERS
3.1: MCPD will reach out to the community to raise awareness regarding the existence and nature of MCPD	2017	Garner, Lynne, and Smith			
3.2: MCPD will solicit the community's input regarding issues impacting PWD in Oakland	2017	All			
ACCESSIBILITY OF CITY PROGRAMS / SERVICES / ACTIVITIES	SP YEAR CREATED	COMMISSIONERS	RESOURCES / STAKEHOLDERS	PROGRESS / LATEST UPDATE	ISSUES / BARRIERS
4.1: MCPD will provide ongoing input to City staff regarding Oakland's ongoing development and implementation of its ADA Transition Plan	2017	Meu	ADA Division		
4.2: MCPD will advocate for equitable prioritization of Measure KK funds for infrastructure improvements that serve the disabled community	2018	Meshack	ADA Division	9/2019: Completed	
HOUSING	SP YEAR CREATED	COMMISSIONERS	RESOURCES / STAKEHOLDERS	PROGRESS / LATEST UPDATE	ISSUES / BARRIERS
5.1: MCPD will advocate for the prioritization of Measure KK funds for home modifications (e.g., grab bars, threshold ramps, mold mitigation and other environmental concerns) designed to enhance accessibility for PWD	2018	Gregory	Loyd Ware, Housing and Community Development	6/2019: Measure W funds of \$500,000 allocated per 2019-21 budget passed by City Council	
5.2: Whereas the MCPD recognizes a high prevalence of homeless individuals living in Oakland are also PWDs, often disconnected from services, and whereas the MCPD recognizes a responsibility to represent the voices of all PWDs living in the city, the MCPD will collaborate with official activities and initiatives addressing homelessness in the city, with the objective to improve conditions for and/or reduce the number of PWDs who are homeless in Oakland	2018	Smith	Joe DeVries, City Administrator's Office; Talia Rubin, Human Services	9/2019: City Administrator's Office and Human Services Department staff presented to MCPD	