

City of Oakland

Mayor's Commission on Persons with Disabilities (MCPD)

Monday, March 15, 2021

5:30 p.m.-7:30 p.m. via Zoom Conference

Pursuant to the Governor's Executive Order N-29-20, no teleconference locations are required. All participants will join the meeting via phone/video conference.

ZOOM VIDEO/PHONE MEETING DETAILS

For best results, please install the most recent version of the Zoom application; see zoom.us.

ZOOM MEETING ID: 932 8806 8862

JOIN MEETING

By **video**: go to <https://zoom.us/j/93288068862> to open the meeting on a computer or smart phone at or before 5:30pm.

By **phone**: dial (408) 638-0968 at 5:30pm. (For international numbers, go to <https://zoom.us/j/93288068862>.)

COMMENT DURING MEETING

By **video**: click the "Raise Your Hand" button to request to speak when Public Comment is being taken on an eligible agenda item. You will be permitted to speak during your turn, allowed to comment, and after the allotted time, muted. Instructions on how to "Raise Your Hand" are available at <https://support.zoom.us/hc/en-us/articles/205566129>.

By **phone**: press *9 to "Raise Your Hand" to speak when Public Comment is taken. You will be permitted to speak during your turn, allowed to comment, and after the allotted time, muted. Please unmute yourself by pressing *6.

If you have any questions, please email Jennifer Stanley, interim staff liaison to the commission at jstanley@oaklandca.gov.

MCPD Webpage: www.oaklandca.gov/boards-commissions/mayorscommission-on-persons-with-disabilities

Subscribe to MCPD's mailing list:
oaklandca19202.activehosted.com/f/100

Commissioners: Reid Davenport, Cathy Eberhardt, Thomas Gregory (Vice Chair), Marjorie Lynne (Vice Chair), Karen Nakamura, Karina Ryan, Noah Smith (Chair), Frank Sperling, and Howard Tevelson

Commission staff: Anh Nguyen, ADA Programs Division Manager; Jennifer Stanley (interim), Bicycle & Pedestrian Facilities Coordinator

Agenda

- 5:30 1. Teleconference Protocol, Roll Call/Determination of Quorum

- 5:40 2. Open Forum
Any person may directly address the Commission on any items within the jurisdiction of this Commission not on the agenda for today. Speakers wishing to address a specific item on the agenda may do so at the time the item is being considered.

- 5:50 3. Agenda Modification
MCPD Commissioners may move around the agenda items to better conduct the meeting.

- 4. Approval of February 2021 Minutes (**Exhibit A**)

- 6:00 5. Commissioner's Announcements
Commissioners will provide brief updates and announcements (no discussion at this time).

- 6:05 6. Zero Emission Vehicle Action Plan (**Exhibit B**)
Michael Randolph from the Department of Transportation will introduce the Zero Emission Vehicle Action Plan, a roadmap for a clean and equitable transportation system in Oakland, currently under development by the DOT and the Sustainable Oakland Program. The plan will include strategies to increase access to zero emission vehicles (ZEV), electric vehicle supply

equipment (EVSE), and hydrogen fueling stations for all Oakland residents and visitors.

- 6:20 7. **Adaptive E-scooters (Exhibit C)**
Kerby Olsen, New Mobility Supervisor at OakDOT, will provide a brief update on the adaptive scooter program. Each of Oakland's three shared Electric scooter providers: LINK, SPIN and VeoRide will present their plans for adaptive vehicles in Oakland and receive feedback.
- 7:10 8. **Staff Updates and Announcements**
Anh Nguyen, ADA Programs Division Manager
- 7:20 9. **Future Agenda Items**
Staff will briefly update on agenda items confirmed for upcoming meetings. See MCPD scheduler at tinyurl.com/MCPD-AgendaPlanner. Suggestions for future agenda items are also welcome.
- 7:30 10. **Adjournment**
(Meeting shall end no later than 7:30 p.m., unless extended by majority vote of the Commission.)

Note: The Commission May Take Action on Any Item on the Agenda

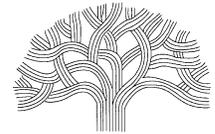
Agenda item start times are approximate and are provided as a courtesy guide only. Timing and order of items may change as part of Agenda Modification and Approval and/or as needed based on staff and time availability during the course of the meeting.



This meeting location is wheelchair accessible. To request disability-related accommodations or to request American Sign Language (ASL), Cantonese, Mandarin, or Spanish language interpreter, please email adaprograms@oaklandca.gov or call (510) 238-5219 (V) or 711 (California Relay Service) at least five (5) business days before the meeting. Please refrain from wearing scented products to this meeting as a courtesy to attendees with chemical sensitivities.

Esta reunión es accesible para sillas de ruedas. Si desea solicitar adaptaciones relacionadas con discapacidades, o para pedir un intérprete de en español, Cantonese, mandarín o de lenguaje de señas (ASL) por favor envíe un correo electrónico a adaprograms@oaklandca.gov o llame al (510) 238-5219 (V) o al 711 para servicio de retransmisión (Relay service) por lo menos cinco días hábiles antes de la reunión. Se le pide de favor que no use perfumes a esta reunión como cortesía para los que tienen sensibilidad a los productos químicos. Gracias.

會場有適合輪椅出入設施。需要殘障輔助設施, 手語, 西班牙語, 粵語或國語翻譯服務, 請在會議前五個工作天電郵 adaprograms@oaklandca.gov 或致電 (510) 238-5219 或 711 (電話傳達服務)。請避免塗搽香氛產品, 參加者可能對化學成分敏感。



City of Oakland
Mayor's Commission on Persons with Disabilities (MCPD)
Monday, February 22, 2021

MINUTES

Commissioners: Reid Davenport, Cathy Eberhardt, Thomas Gregory, Marjorie Lynne, Karen Nakamura, Karina Ryan (Chair), Noah Smith (Vice Chair), Frank Sperling, and Howard Tevelson (Vice Chair)

Commission staff: Anh Nguyen, ADA Programs Division Manager; Jennifer Stanley (interim), Bicycle & Pedestrian Facilities Coordinator; Adrianna Mitchell

Presenters: Kerby Olsen, Yvonna Cazares, Franchesha Christine

Other attendees (from webinar Attendee list): Sheela Gunn-Cushman, Madlynn Johnson, Alyssa Walker, Chonita Chee, Karen Denicore, Dominic Lucchesi, Helen Walsh

-
1. Teleconference Protocol, Roll Call/Determination of Quorum
Meeting called to order by Vice-Chair Smith at 5:31pm. At roll call, quorum was established with six of nine commissioners present (**X**); two (**x**) arrived later in the meeting; one was excused.

Commissioners	Present (x)
Reid Davenport	x
Cathy Eberhardt	X
Thomas Gregory	X
Marjorie Lynne	x
Karen Nakamura	X
Karina Ryan	excused
Noah Smith	X
Frank Sperling	X
Howard Tevelson	X

2. Open Forum
- Ms. Gunn-Cushman spoke on the COVID vaccine situation in

Alameda County.

- Commissioner Nakamura also spoke about the COVID vaccine.

3. Agenda Modification

- None

4. Approval of January 2021 Minutes

- A motion to approve the minutes was made (Commissioner Gregory), seconded (Commissioner Sperling), and passed with all voting in favor.

5. Nominations and voting for new Chair/Vice-Chair of MCPD

- Anh facilitated the election.
- For Chair, Commissioner Smith was nominated by Commissioner Tevelson. The nomination was seconded by Commissioner Lynn.

Commissioner Smith accepted the nomination.

Second Call: There were no other nominations.

Third Call: There were no other nominations.

All voted in favor, and Commissioner Smith was elected as the new MCPD chair.

- For Vice-Chair, Commissioners Lynn and Gregory were nominated as co-vice chairpersons by Commissioner Nakamura. The nomination was seconded by Commissioner Sperling.

Commissioner Lynn and Gregory accepted the nomination.

Second Call: There were no other nominations.

Third Call: There were no other nominations.

All voted in favor, and Commissioners Lynn and Gregory were elected as the new MCPD vice-chairs.

6. Commissioner's Announcements

- Commissioner Gregory announced that former MCPD Commissioner Aaron Zisser has been appointed director of the Violence (Police) Commission.
- Commissioner Smith announced that the Department of

Violence Prevention will be conducting three townhall meetings, in West Oakland, Central Oakland and East Oakland.

7. Shared Mobility Update

- Kerby Olsen, new Mobility Supervisor for the Department of Transportation, provided a recap of his October 2020 presentation to MCPD.
- He provided details on design efforts for improved accessibility for the alternative vehicle stations and clarified the requirements for alternative vehicles, which has been forwarded to potential service providers.
- Goals are to improve physical access to the adaptive bike share program and to provide e-bikes with solid accessible design features to the disability community.
- DOT is applying for a grant that would fund an E-bike lending library.
- Staff plans to expand user information regarding E-Bike, alternative vehicles, etc., and establish an accessible website with all information.
- Commissioner Gregory request that accessible/adaptable share mobility vehicles be integrated with the rest of the fleet instead of a separate program.
- Comments were taken from the public.
 - Sheela Gunn-Cushman share an upcoming Assembly Bill 371 which will require e-scooter companies to have insurance and braille.

8. Commissioner Updates to the Strategic Planning Goals, Cont.

- Yvonna Cazares from the Mayor's Office assisted the MCPD with finalizing their strategic goals for the 2021 year.
- There are 4 potential goals which were selected: Transportation, Policing/Safety, Accessibility of City Programs and Affordable/Accessible Housing. Two goals were chosen to be emphasized for the 2021 calendar year. All subjects will be monitored during the year.
- Re: Policing/Safety, it was proposed that the MCPD provide a liaison to the Department of Violence Prevention regular meetings starting with quarter 2.
- Commissioner Tevelson will be attending a public safety task force meeting on February 24, 2021.
- MCPD should investigate the accessibility of shelters/emergency housing, training and responses during

emergencies.

- A motion to extend the meeting to 7:40 p.m. was made (Commissioner Smith) and seconded (Commissioner Tevelson) and passed with all voting in favor.
- Comments were taken from the public.
 - Helen Walsh shared the following
 - City of Berkeley elevator ordinance
<https://www.codepublishing.com/CA/Berkeley/html/Berkeley19/Berkeley1950/Berkeley1950040.html#19.50.040>

Article on accessible shared mobility

<https://www.fastcompany.com/90605847/these-7-new-accessible-vehicles-let-people-with-disabilities-access-micromobility>

9. Staff Updates and Announcements

- Anh Nguyen, ADA Programs Division Manager, announced that a candidate has accepted the Program Analyst I position.
- The PAIII position remain vacant and the position is frozen due to the city budget constraint. He is advocating for this position to be unfrozen.

10. Future Agenda Items

- See MCPD scheduler at tinyurl.com/MCPD-AgendaPlanner.

11. Adjournment

Zero Emission Vehicle Action Plan



Team Introductions



Michael Randolph
Lead, Zero Emission
Vehicle Action Plan



Kerby Olsen
New Mobility Supervisor



Michael Ford
Division Manager, Parking
and Mobility



Shayna Hirshfield-Gold
Sustainability Program
Manager



Adrienne Harris
Sustainability Fellow



Chiara Arellano
Sustainability Fellow



Why Do We Need a Zero Emission Vehicle Action Plan?

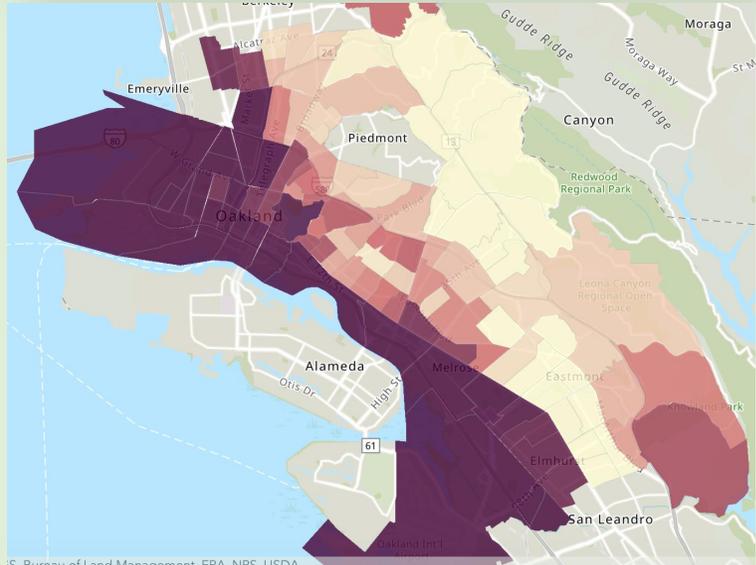
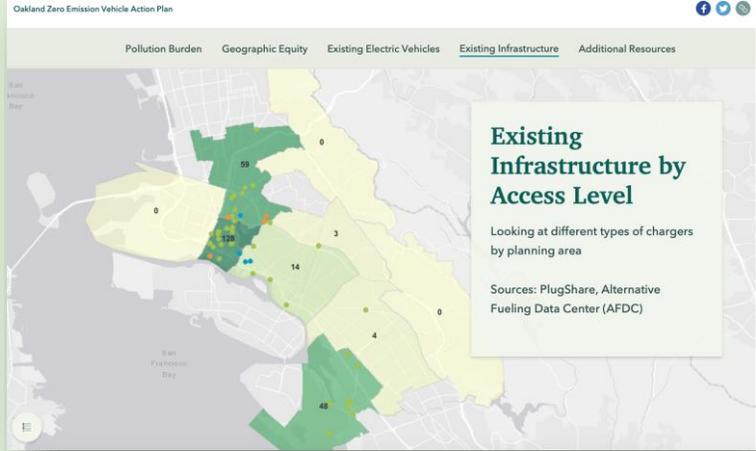


Gavin Newsom @GavinNewsom · Sep 23
NEW: We're facing a climate crisis.

- We need bold action.
- CA is phasing out the internal combustion engine.
- By 2035 every new car sold in CA will be an emission free vehicle.
- Cars shouldn't give our kids asthma.
- Make wildfires worse.
- Melt glaciers.
- Or raise sea levels.

5.5K 6.8K 29.9K

The cover of the "Oakland 2030 Equitable Climate Action Plan" report. It features the City of Oakland logo at the top right, a photograph of a waterfront cityscape with buildings and a body of water, and a man in a dark suit walking on a path in the foreground. The text "OAKLAND 2030 EQUITABLE CLIMATE ACTION PLAN" is prominently displayed in the center, with "JULY 2020" below it. A small photo credit "Photo: Tim Daw" is visible at the bottom right.



ZEV Action Plan Topic Areas



Existing Buildings



Medium and Heavy Duty Fleets



City Leadership



Micro-mobility (E-Scooters and E-Bikes)



Curbside ZEV Charging



Zero Emission Vehicle Workforce and Economic Development



Charging in Multi-Unit Dwellings

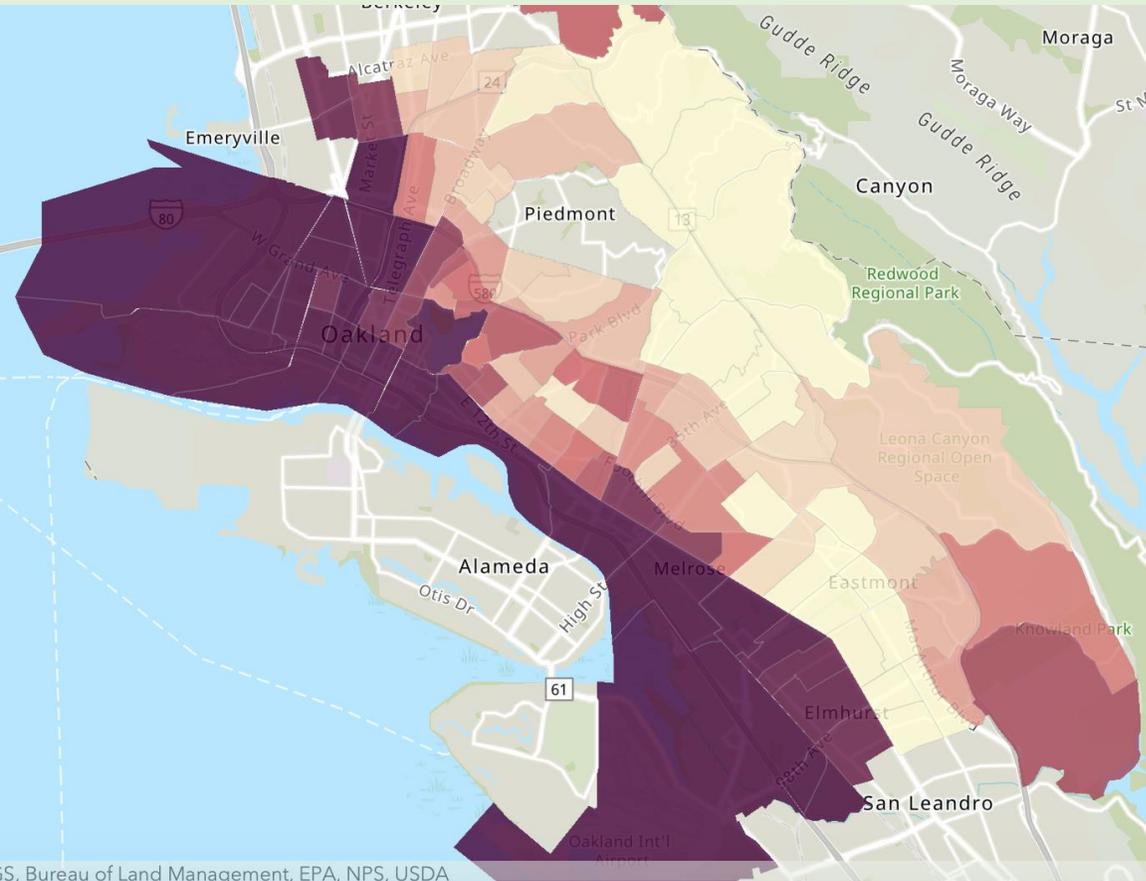
For more info, visit: <https://www.oaklandca.gov/projects/zero-emission-vehicle-action-plan/>



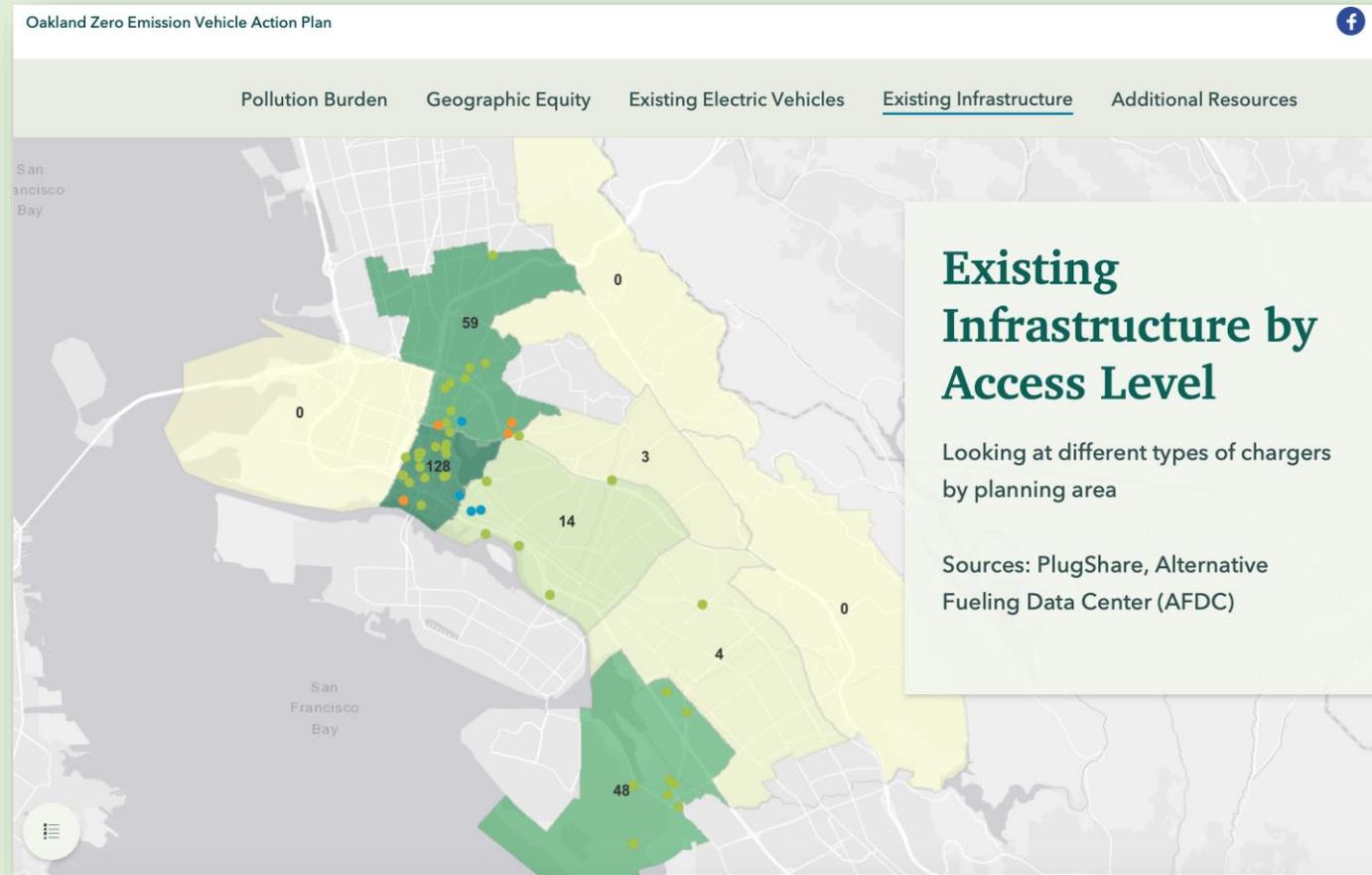
City of Oakland

Department of Transportation

Equity



Air Pollution



EV Chargers

For more info, visit: <https://storymaps.arcgis.com/stories/9f74fb37797e42bdacb86136b51116b6>



City of
Oakland

Department of
Transportation

Existing Incentives

Title	Financial Incentive	Source
Tax Credit	\$2,500 - \$7,500	Federal
Fuel Cell Motor Vehicle Tax Credit	Up to \$8,000	Federal
Clean Fuel Reward	Up to \$1, 500	State
Clean Vehicle Rebate Project	\$1,000 - \$4,500	State
Clean Vehicle Assistance Program	Low-Rate Loans and Up to \$5,000 grant	State
Vehicle Retirement Consumer Assistance Program	\$1,000 - \$1,500	State
Clean Cars for All	\$5,500 - \$9,500	Bay Area Air Quality Management District (BAAQMD)



<https://ev.pge.com/incentives/>



Electric Vehicle Charging and Accessibility

**TABLE 11B-228.3.2.1
ELECTRIC VEHICLE CHARGING STATIONS FOR PUBLIC USE AND COMMON USE**

TOTAL NUMBER OF EVCS AT A FACILITY ¹	MINIMUM NUMBER (by type) OF EVCS REQUIRED TO COMPLY WITH SECTION 11B-812 ¹		
	Van Accessible	Standard Accessible	Ambulatory
1 to 4	1	0	0
5 to 25	1	1	0
26 to 50	1	1	1
51 to 75	1	2	2
76 to 100	1	3	3
101 and over	1, plus 1 for each 300, or fraction thereof, over 100	3, plus 1 for each 60, or fraction thereof, over 100	3, plus 1 for each 50, or fraction thereof, over 100

1. Where an EV charger can simultaneously charge more than one vehicle, the number of EVCS provided shall be considered equivalent to the number of electric vehicles that can be simultaneously charged.



For more info, visit: <https://www.dgs.ca.gov/DSA/Resources/Page-Content/Resources-List-Folder/Access-Compliance-Reference-Materials?search=Electric%20Vehicle%20Charging>



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Plan Timeline



For more info, visit the website: <https://www.oaklandca.gov/projects/zero-emission-vehicle-action-plan>

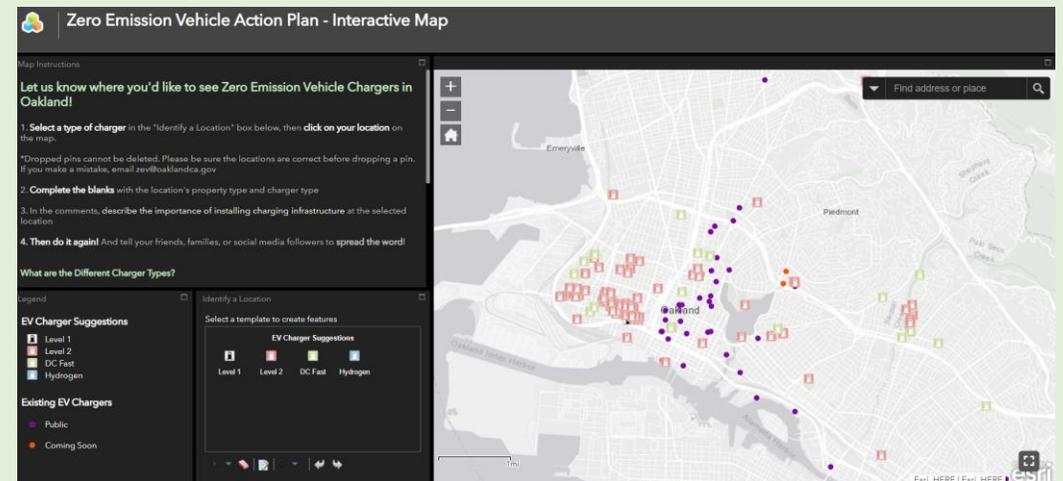


City of
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Department of
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Deliverables to date

- Existing Conditions Story Map
- Interactive Map
- Outreach Contract with TransForm
- Virtual Stakeholder Group 1: ZEV Curbside Charging



City of
Oakland

Department of
Transportation

Future ZEV Stakeholder Meetings



**Decarbonization of Workforce
Stakeholder Meeting (March
23rd, 2021)**



**Medium and Heavy Duty Fleets
Stakeholder Meeting (May/June
2021)**



**EV Charging in Existing Buildings
Stakeholder Meeting (Sept/Oct
2021)**



ZEV Action Plan Public Outreach

- Develop Interactive Website and Social Media Tools
- Survey of ZEV Awareness and Barriers – currently under development
- **Community Workshops 1** – Identifying Barriers and demystifying ZEVs, focus on West Oakland, Fruitvale, Deep East
- **Community Workshops 2**– Creating the Roadmap



Existing Projects



Lafayette Park



Lake Park

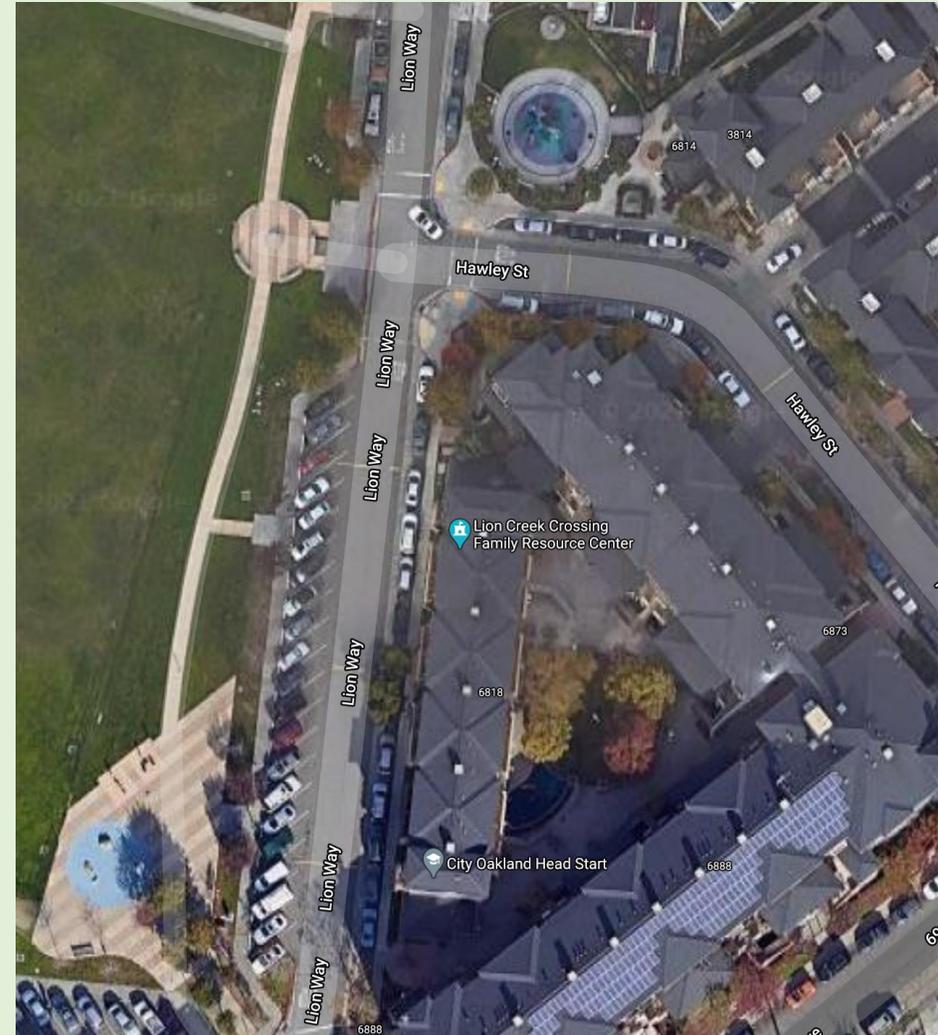


City-Owned Garages



Current Projects - Lions Creek Crossing

- Proposed replacement of 8 current parking spaces with 6 EV parking spaces (2 ADA spaces) on Lions Way, south of Hawley Street
- Potential partnership with TransForm, Chargepoint and Carbon Solutions



City Center West Garage

- *Charge!* Grant partnership with East Bay Community Energy
- ~10 Fast Chargers, ~20 Level 2 Chargers



Questions?



Michael Randolph
Lead, Zero Emission
Vehicle Action Plan

For more info, visit:

<https://www.oaklandca.gov/projects/zero-emission-vehicle-action-plan>

Mrandolph@oaklandca.gov



@OakDOT



City of
Oakland

Department of
Transportation

SPIN

Oakland Adaptive Scooter Program

March 2021

Exhibit C



Community Outreach

Spin's Community Partnerships team is currently partnering with the following organizations:

1. Walk Oakland Bike Oakland
2. Lighthouse for the Blind and Visually Impaired
3. Senior and Disability Action
4. Transdev

We plan to conduct outreach to additional organizations including:

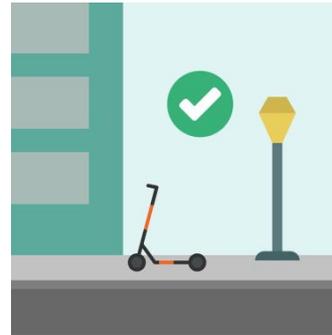
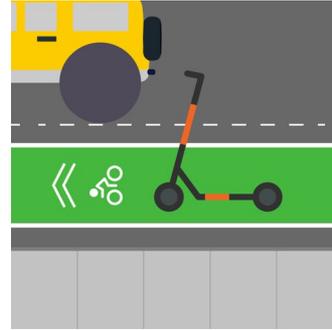
5. Oakland Mayor's Commission on Persons with Disabilities (MCPD)
 6. Regional Center of the East Bay
 7. East Bay Center for the Blind
 8. Disability Rights California
 9. Ability Now Bay Area
- and more!



Community Partner Feedback

Primary feedback received focused on the following topics:

- Safety
- Seating
- Balance
- Wider foot platform
- Deployment
- Parking
- Accessibility
- Spatial awareness
- Commuter focus



Community Partner Feedback To-Date

Safety - Those with disabilities may not feel safe operating devices in roadways

Back Support & Balance - Two-wheeled standing scooters may exclude individuals who struggle with balancing or who require support

Deployment - While not device-related, deploying near curb cuts (amongst others) was specifically mentioned as a concern by multiple communities

Parking - Improperly parked scooters can be difficult for mobility-impaired or visually-impaired individuals to navigate on sidewalks

Accessibility - Those who use equipment to manage their disability may have difficulty switching between two devices; concerns about elderly users who do not have smartphones were raised

Spatial Awareness - Accessory tools are needed to assist / supplement the abilities of those operating the device

Commuter Focus - Should be usable during users' daily routines, vs. a system only created for certain days (i.e. Lyft's adaptive bike program)



Safety - Implement seatbelts when possible, and explore sidewalk options

Back Support & Balance - Explore seated scooters to address balance challenges

Deployment - Avoid deploying near curb cuts

Parking - Ensure users are parking scooters on bike racks, out of the ROW of pedestrians

Accessibility -

- Make transition between devices as easy as possible
- Ensure scooter requests can be submitted via phone call to support team rather than through the app
- Explore in-person reservation systems when possible

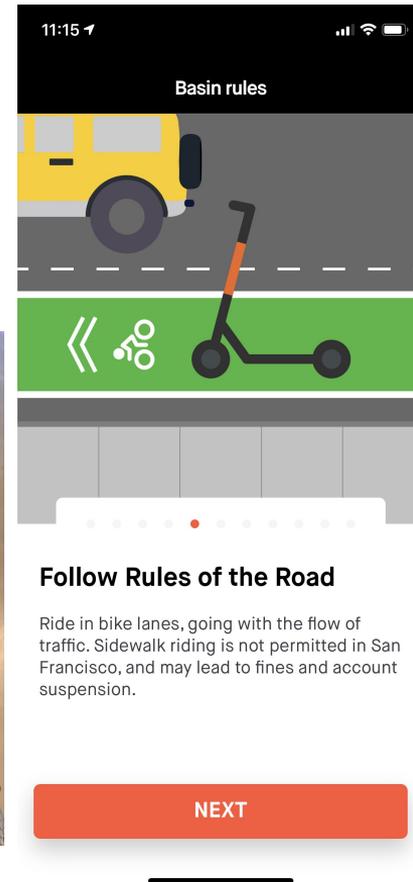
Spatial Awareness - Implement proximity alarms, or visible signals such as lighting

Commuter Focus - Hours of operation to be Monday-Friday, throughout the day

Additional User Education

Spin understands that in parallel to the Adaptive Scooter Pilot Program, it is our responsibility to continue educating users utilizing our 2-wheel scooters on how to properly ride and park

- **In-app**
 - Onboarding education for new users
 - Continuous educational pop-ups
- **On-device**
 - Stickers added to every scooter
- **In-person outreach**
 - Valet service
 - Education and community events
- **Digital outreach**
 - Emails to Spin riders
 - Inclusion in partner newsletters and virtual engagements



Expanding Spin's Target Audience

Input from our partners pertaining to a **reduced need for adaptive scooter devices during the pandemic** has caused Spin to reimagine our target audience and device design.

The **seated 3-wheeled device** expands Spin's target audience to anyone who:

- Has trouble with standing either for a partial or entire scooter trip
- Need balance assistance
- Require wider foot platforms for sitting or standing
- Is deaf or hard of hearing



Adaptive Device Rental Process

- Information on Spin's Adaptive Program can be found through a quick Google search
 - [Spin's Adaptive Scooter Program FAQ](#) document is accessible via Google and through the 'FAQ' section of the Spin app
- Interested users can reserve an Adaptive Scooter in the following ways:
 - By [Webform](#)
 - Through Spin's Customer Support (using the Spin login in the bottom right corner of the Spin app)
 - Calling Spin's Support phone line: (888) 262-5189
 - Emailing support@spin.pm
- The Spin Operations Team is immediately notified of the request and the scooter is prepared for rental



Adaptive Scooter Request

Interested in renting one of Spin's adaptive devices?
Please fill out this form!

Name *

Email *

Phone Number

Do you currently have a Spin account? *

Which city are you in? *

What day would you like to reserve an adaptive scooter? *

How would you like to reserve your scooter? *

What time would you like to reserve the scooter? *

What time would you like to return the scooter, or have it picked up from you? *

Scooters must be returned the same day they are rented!

[Submit Request](#)

Never submit passwords through Airtable forms. Report malicious form

Service Model - General Info

- **Vehicles and launch**
 - 5 vehicles will be available for use by May 1, 2021
- **Payments**
 - **FREE** rentals for all users
- **Rental methods**
 - By [Webform](#)
 - Through Spin's Customer Support (via the Spin logo in the bottom right corner of the app)
 - Calling Spin's Support phone line: (888) 262-5189
 - Emailing support@spin.pm
- **Rental locations**
 - Delivered directly to users M-W 9AM-1PM
- **Trainings for first-time users**
 - How to operate the device, as well as general safety tips included in the [rental FAQ doc](#)
- **COVID-19 sanitation protocols**
 - After each use, scooters are disinfected by staff



Adaptive Scooter Program: Marketing Campaign

Spin will promote the Adaptive Scooter Program to **all riders** through:

1. In-app messages
2. Rider emails
3. Postings in community or partner locations
4. Spin's website or blog

Over the next few months, Spin will also work with partner organizations to disseminate information on the program through social media channels, newsletters, presentations, and other platforms.



Scooters For All ❤️

At Spin, we aim to provide accessible transportation for everyone. As part of this effort, Spin launched our SF Adaptive Scooter Program in 2020. Devices are free and available for rent via delivery or pick-up. Take one for a Spin today!

[Learn More](#)

Next Steps

- Continue collaborating with local disability advocacy organizations to promote the Adaptive Scooter Program
- Raise awareness about the Adaptive Scooter Program through rider communications (emails, blog posts, in-app messages)
- Continue iterating on Spin's operations to ensure we're making our communities accessible for riders and non-riders alike



GET IN TOUCH

Alex April

Senior Government Partnerships Manager

 alexandra.april@spin.pm

Julia Wunsch

Community Partnerships Associate

 julia.wunsch@spin.pm

LINK

Powered by Superpedestrian

**LINK Access
Oakland MCPD**



LINK

LINK Access

LINK Access provides accessible vehicles to people with disabilities that preclude them from riding a stand-up LINK Scooter.

HOW DOES IT WORK?

- Vehicles can be rented by the hour or by the day, maximum three days.
- Rentals are free of charge during pilot period. Participants complete survey to help tailor program.
- Users must have a LINK account, sign a rental agreement, and complete a short questionnaire upon return.



Wheelchair Assist Pilot

- Partnership with the Center for Independent Living and Rio Mobility
- Lending Library of two (2) Firefly wheelchair assist vehicles.
 - 350 watts, 5 speed modes up to 12 miles per hour
- Based out of the Center for Independent Living facility in Berkeley across from the Ashby BART station
- Hardware installation requirement
- Launching by the end of March

Firefly 2.5 Electric Scooter Attachment



LINK

E-trike rental

- Emojo Caddy Pro Electric Tri-cycle
- 7 speed, hydraulic brakes, 500 Watt motor assist for speeds up to 20mph. 320 pound capacity.
- Location to be determined
- Anticipated launch by end of April



LINK

Powered by Superpedestrian

Oakland Mayor's Commission on Persons with Disabilities

Veo Accessibility Plan Update

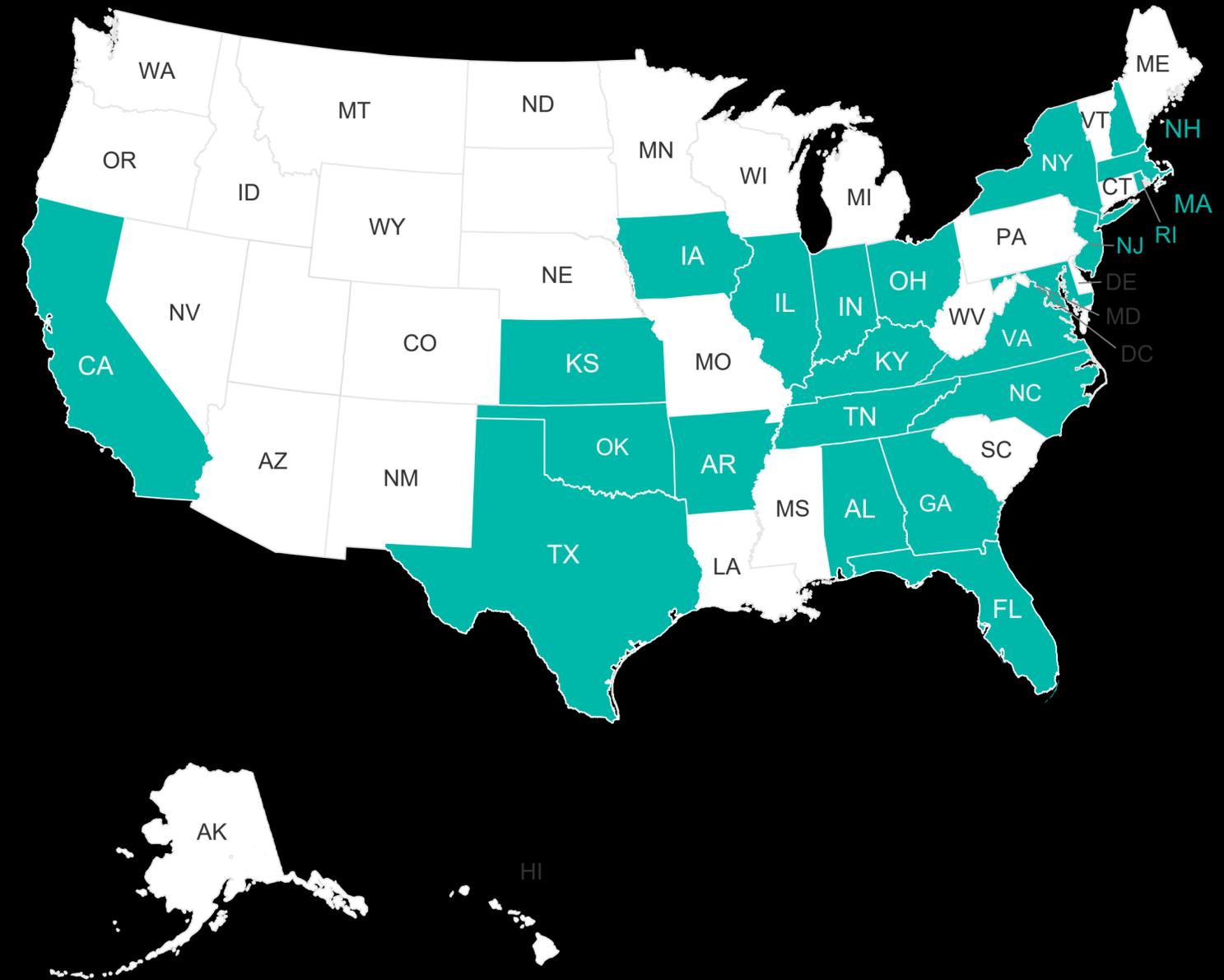
3/15/2021



Long-term Contracts with Selective Partners

- Since 2017, Veo has grown through exclusive contracts that average more than 3 years
- Focus on responsible company growth (no VC funding), and careful market selection to ensure sustainable programs
- Veo has never launched a market without a contract or permit
- Millions of scooter and bike trips across 40+ markets

● Markets where Veo has been awarded permits to operate shared micromobility systems



A more accessible fleet

Currently operating Astro stand-up scooter but looking to integrate seated Cosmo option to meet a wider range of user needs as market develops

All vehicles feature braille company/contact information

Website and collateral designed to meet Accessibility Guidelines (WCAG) 2.0 Level AA Standards.



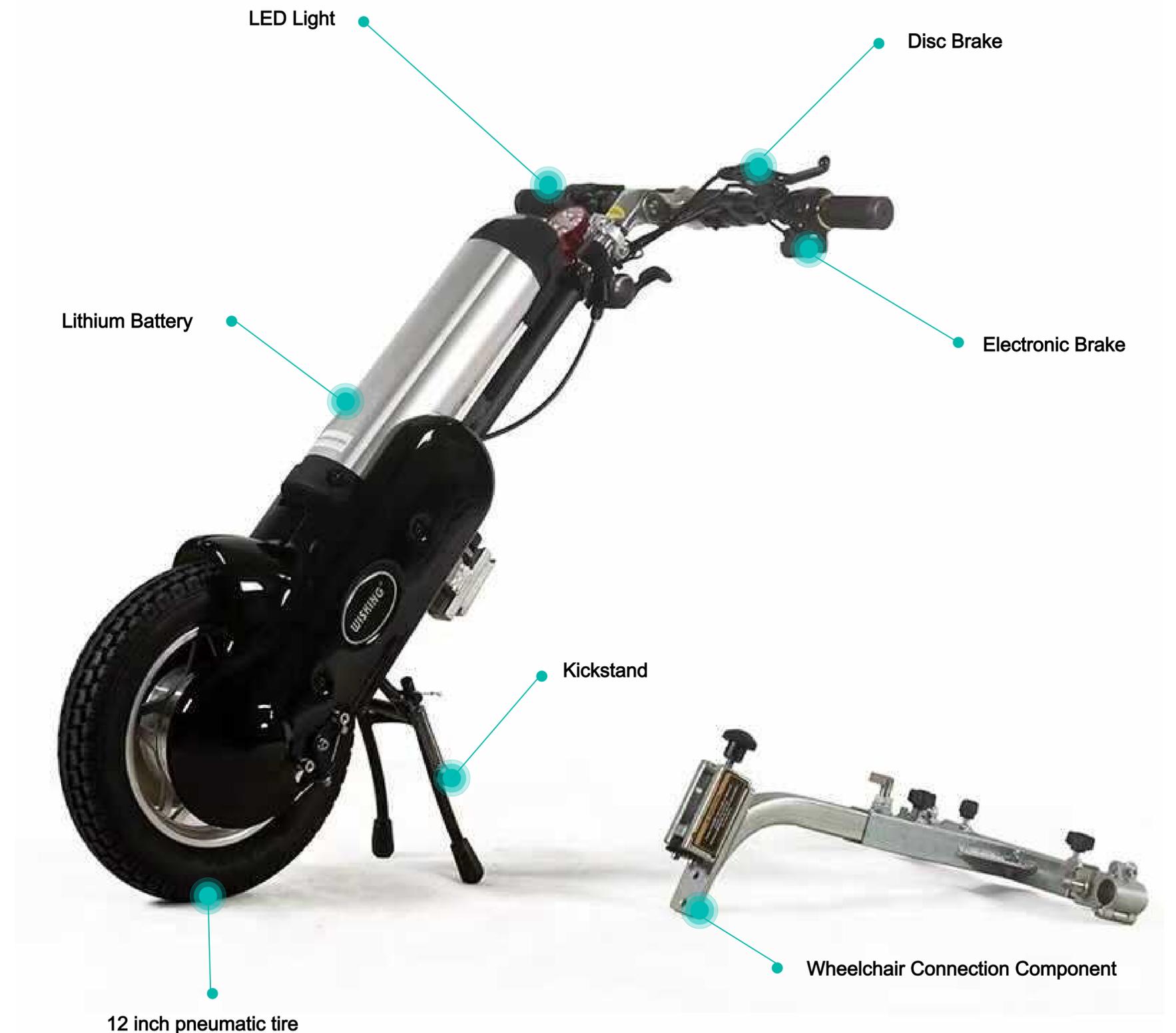
A more accessible fleet

Commitment of 1 Veo Adaptive device for every 50 stand up scooters deployed

May, 2021 rollout

Baseline service model requires 24-hour advance notice for rentals from warehouse

Exploring strategies to improve availability across the city and better enable short-notice rental via local partnerships



Questions?

Contact: Alex Keating, Director of Public Policy and Partnerships
a.keating@veoride.com