



Communities of Oakland Respond to Emergencies Program Volunteer Talking Points/Quick Facts

Ready, Oakland? If not, no worries. Here's why:

The **Communities of Oakland Respond to Emergencies [CORE]** is a free emergency preparedness and response training program of the Oakland Fire Department. CORE provides free emergency preparedness training for individuals, neighborhood groups, and community-based organizations in Oakland.

The CORE program has three primary lines of service:

1. Community Outreach and Engagement
2. Emergency Preparedness and Response Training
3. Hands-on Drills and Exercises

The CORE program mission is to create a culture of preparedness by developing a community that is ready, willing, and able to respond to any potential hazards that may impact the City of Oakland. Visit the program website – www.OaklandCA.gov/Services/ReadyOakland

CORE Program Services Explained:

The CORE program has three primary lines of service: **Community Outreach and Engagement, Emergency Preparedness & Response Training, and organizing Citywide Drills & Exercises.**

We conduct **Community Outreach and Engagement** to increase community awareness of local hazards that may impact the City of Oakland, available opportunities to receive free Emergency preparedness and response training and, any upcoming opportunities to exercise the emergency plans and skills that will support a community-led, disaster response.

-  **Share CORE with your community** - Coordinate a 30-minute CORE Program presentation for your community by emailing: CORE@OaklandCA.gov. You can also invite us to your upcoming community event!
-  **Connect with us on Social Media** - Instagram: [@ReadyOakland](https://www.instagram.com/ReadyOakland)
-  **Sign up to receive periodic emails from us** - Text "Oakland CORE" to: (415) 528-7403

We provide **Emergency Preparedness & Response Training** to develop the community's capability to respond confidently and effectively in the event of a large-scale disaster or an emergency. The CORE Program provides the following training courses:





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-  **Community Emergency Response Team [CERT] training** – for more information about CERT Training visit: www.OaklandCA.gov/Topics/OaklandCERT
-  **Personal Emergency Preparedness [PEP] training** – for more information about ERC Training visit: <https://www.OaklandAa.gov/Topics/Personal-Emergency-Preparedness-Classes>

We plan and coordinate **Hands-on Drills & Exercises** for City staff, community partners, and volunteers to test their capabilities and practice their emergency response plans. Opportunities to participate in an exercise can be tailored to a specific neighborhood or organization, or they can be in conjunction with a citywide or regional drill. More information about hand's-on drills and exercises can be found on our website. For more information about upcoming drills or exercises, visit: www.OaklandCA.gov/Services/ReadyOakland#Hands-on-Drills-Exercises

Calls to Action: Become a Disaster Service Worker Volunteer!

A **Disaster Service Worker Volunteer** [DSW-V] is a person who is trained to support specific disaster response activities. The CORE Program is how the Oakland Emergency Services Management Division [EMSD] recruits and develops DSW Volunteers who are interested in being activated to support City Staff in support of a local emergency or disaster response.

Affiliated CORE program DSW Volunteers support professional first responders by training to become:

-  A CORE Program Community Ambassador
-  An Emergency Preparedness & Response Training Aide
-  An Emergency Respite Center Aide
-  An Emergency Operations Center [EOC] Aide
-  A DSW-V Mentor/Liaison

Email us to learn about current volunteer opportunities and the training required. Email: CORE@OaklandCA.gov



Ready, Oakland? Scan the QR code to get started.

